

# Google's Economic Impact United States | 2009

## Google drives economic growth in all 50 states.

People have come to know Google as a fast and easy way to find the information they want. This is what we set out to do more than 10 years ago, and it's what we continue to work on today.

Many people also know Google as a set of tools they use to make a living. Through our search and advertising programs, businesses find customers, publishers earn money from their content, and non-profits solicit donations and volunteers. These tools are how Google makes money, and they're how hundreds of thousands of other businesses do, too.



In the pages that follow, we describe Google's economic impact across the U.S. This impact is reflected by the number of advertisers and website publishers in every state, the non-profits we provide with free advertising, and the real-life stories of small businesses that have benefited from using Google.

Like so many American companies, Google began life as a small business that succeeded by putting in long hours and hard work. That's why we want to help as many businesses as we can to grow.

Sincerely,

Claire Hughes Johnson Vice President, Global Online Sales

# Google's Economic Impact Where we get the numbers

Aside from being a well-known search engine, Google is also a successful advertising company. We make most of our revenue from the ads shown next to our search results, on our other websites and on the websites of our partners. Through these ad programs, we help many others make a living too. This booklet presents a conservative estimate of Google's economic impact on businesses across the U.S. based on three core parts of our business: Google Search and AdWords, AdSense and Google Grants.

## Google's Economic Impact | Overview

## **Google Search and AdWords**

www.adwords.com

Google directs many potential customers to businesses for free via our search results. Through a program called AdWords, Google also directs many potential customers to businesses via the sponsored links you see above and to the right of the search results. To use AdWords, businesses create short text ads, and bid in an online auction for the key words they want those ads associated with. So a florist might bid on the phrase "flowers Palo Alto." When someone types those words in to Google, they will see the florist's ad next to the search results.



## **Google AdSense**

www.adsense.com

AdSense is a program website publishers can use to run ads on their websites and make money from their content. For example if you publish a website or blog about dog names and puppy training, your readers may see an ad for dog grooming or other dog services next to your content. Website publishers large and small receive a majority of the revenue earned from every ad – an important source of income for many content creators.



## **Google Grants**

#### www.google.com/grants

The Google Grants program offers free advertising to non-profit 501(c)(3) organizations. Grants recipients can spend up to \$10,000 a month on ads that they use to fundraise, educate the public, and more. Since the program began in 2003, Google has supported non-profits worldwide with more than \$600 million in advertising.

## Google's Economic Impact | Overview

## How we calculate Google's economic impact

We derive a conservative estimate of Google's economic impact in each state by examining the economic value generated by Google Search and AdWords, Google AdSense and Google Grants in 2009.



#### Total number of advertisers and website publishers

Here we tally the number of advertisers who use Google AdWords and the number of website publishers who use Google AdSense in each state as of 2009.

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Economic value received by advertisers and website publishers We estimate the total economic value received by advertisers and

website publishers in each state by looking at the value of Google Search and AdWords for advertisers together with the value of Google AdSense for website publishers.

#### Google Search and AdWords

To estimate the economic impact of Google Search and AdWords, we rely on two conservative assumptions. First, that businesses make an average of \$2 in revenue for every \$1 they spend on AdWords – that's \$1 profit. Our Chief Economist, Hal Varian, developed this estimate based on observed cost-per-click activity across a large sample of our advertisers; his methodology was published in the *American Economic Review* in May 2009. Our second assumption is that businesses receive an average of 5 clicks on their search results for every 1 click on their ads. This estimate was developed by academic researchers Bernard Jansen and Amanda Spink based on sample search log data and published in the *International Journal of Internet Marketing and Advertising* in 2009.

If search clicks brought in as much revenue for businesses as ad clicks, these two assumptions would imply that businesses receive \$11 in profit for every \$1 they spend on AdWords. This is because, if advertisers receive 2 times as much value from AdWords as they spend on AdWords, and they receive 5 times as much value from Google Search as they do from AdWords, then the total profit they receive is 11 times what they spend, or

2(spend) + 5 x 2(spend) - (spend) = 11(spend)

However, clicks through search results may not be as commercially valuable as ad clicks, so we want to be conservative: we estimate that search clicks are about 70 percent as valuable as ad clicks. This means advertisers receive 8 times the profit that they spend on AdWords, or

2(spend) + .7 x 5 x 2(spend) - (spend) = 8(spend)



## Google generated \$54 billion of economic activity for American businesses, website publishers and non-profits in 2009.

Therefore, we conservatively estimate that for every \$1 a business spends on AdWords, they receive an average of \$8 in profit through Google Search and AdWords. Thus, to derive the economic value received by advertisers, we multiply our AdWords revenue on Google.com search results in 2009 – what advertisers spent – by 8.

#### Google AdSense

The economic impact of AdSense is simply the estimated amount we paid to website publishers in each state in 2009 for placing our ads next to their content.



#### Number of non-profit recipients

Here we list the number of Google Grants recipients in each state as of 2009.



#### Amount donated

Here we list the total amount spent by Google Grants recipients in 2009 out of the \$10,000/month awarded to them. This represents the economic impact of Google Grants.



#### Total economic value

Total economic value for each state is estimated as the economic activity generated for local businesses, website publishers and non-profits by Google Search and AdWords, Google AdSense and Google Grants, respectively, in 2009.

#### What's not included

This is a first attempt to estimate the economic impact of Google's core search and advertising business. In search and advertising, we've derived a conservative estimate of the impact of our tools on businesses, website publishers and non-profits, but we've left out such estimates as the cost savings for consumers now able to find the information they need more easily than before. We also have not estimated the economic impact our employees provide, or that of other major products like Google Maps and YouTube. So while we're reasonably confident in our estimates, consider them a lower bound on Google's true economic impact.

For more information about our methodology and to download the two cited studies, please visit: www.google.com/economicimpact/methodology.html

Google's Economic Impact by State | 2009

# Google in Alabama | 2009

SEARCH & ADVERTISING

12,400

Total Number of Advertisers and Website Publishers

## \$127,690,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### **\$118,000** Amount Donated

TOTAL

#### TOTAL \$127,808,000 Total Economic Value

#### Select Google Grants Recipients:

- Alabama Coastal Foundation, Fairhope
- Alabama Pet Registry, Birmingham
- America's Junior Miss, Mobile
- Greengate School for Dyslexia, Huntsville

#### Seven Alabama Senators and Representatives communicate with constituents through official YouTube channels:

Senators Jeff Sessions and Richard Shelby, and Representatives Jo Bonner, Mike Rogers, Robert Aderholt, Parker Griffith and Spencer Bachus

Google generated \$128 million of economic activity for Alabama businesses, website publishers and non-profits in 2009.

#### Alabama Advertiser **TicketBiscuit Birmingham, AL** 20 employees

www.ticketbiscuit.com

Birmingham-based TicketBiscuit is a primary ticketing provider, working with venues of all sizes



across the U.S. to set up and manage their own ticketing systems. "We're like Ticketmaster," says Chief Marketing Officer Eric Housh, "but we pride ourselves on customer satisfaction." Over two years ago, the company turned to AdWords, Google's easy-to-use online advertising program, to more aggressively expand its client list. "We've experimented with print media and tradeshows," Eric reports, "but our efforts with AdWords have yielded by far the highest quantity and quality of new client leads, other than wordof-mouth." Year over year, the company's revenues have doubled, and Eric attributes the majority of that growth to AdWords. "At its most basic level, AdWords is a completely measurable marketing tactic. I know exactly how much I spend, and I know exactly how many potential clients call into our sales line because of it. What follows that is the ability to make adjustments and tweaks, and see the results almost instantly." Overall, he observes, "AdWords is not that expensive, it's data rich, and there's an undeniable link from it to physical company results. It's indispensable to me."



# Google in Alaska | 2009

SEARCH & ADVERTISING

**2,600** Total Number of Advertisers

and Website Publishers

#### \$15,830,000 Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### \$105,000 Amount Donated

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#### TOTAL \$15,935,000 Total Economic Value

#### Select Google Grants Recipients:

- Alaska Conservation Foundation, Anchorage
- National Health Law Program, Bethel
- Operation Homefront Alaska, Wasilla

#### Alaska's Senators and Representative communicate with constituents through official YouTube channels:

Senators Mark Begich and Lisa Murkowski and Representative Don Young



Google generated \$16 million of economic activity for Alaska businesses, website publishers and non-profits in 2009.

## Alaska Advertiser GoodTherapy.org Anchorage, AK

Under 10 employees www.goodtherapy.org

An avid Alaska outdoorsman, Noah Rubinstein opened GoodTherapy.org in 2007 to help people find good



therapists and educate the public about healthy living. "I knew next to nothing about how to get people to come to our new website," Noah said, recalling the early days of his service. "All I knew is that we had no traffic." To boost the visibility of GoodTherapy.org, Noah turned to AdWords, Google's easy-to-use online advertising program. The results were immediate. "AdWords put us on the map," Noah said. "We're now one of the most popular therapist directories in the world, with hundreds of thousands of visitors every year." Thanks to AdWords, the site's revenue and customer base have grown steadily every month. This growth, in turn, has enabled the site to expand its staff. "GoodTherapy.org began as a one-man show," Noah said. "The traffic I get from AdWords has allowed me to bring on a team of full-time employees and subcontractors to help manage and grow the business. And that means I get more time to spend on the tundra."



# Google in Arizona | 2009

SEARCH & ADVERTISING

36,000

Total Number of Advertisers and Website Publishers

**\$1,225,730,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

Number of Non-Profit Recipients

#### \$1,724,000 Amount Donated

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## \$1,227,454,000 Total Economic Value

#### Select Google Grants Recipients:

- Alliance for Audience/Showup.com, Phoenix
- Humane Society of Southern Arizona, Tucson
- Make-A-Wish Foundation, Phoenix
- National Center for American Indian Enterprise Development, Mesa
- Scottsdale Artists School, Scottsdale

#### Nine Arizona Senators and Representatives communicate with constituents through official YouTube channels:

Senators Jon Kyl and John McCain, and Representatives Ann Kirkpatrick, Trent Franks, John Shadegg, Harry Mitchell, Jeff Flake, Raúl Grijalva and Gabrielle Giffords



Google generated \$1.2 billion of economic activity for Arizona businesses, website publishers and non-profits in 2009.

#### Arizona Advertiser **eSeats.com** Scottsdale, AZ 8 employees

www.eseats.com

As a teenager, Bob Bernstein went to a Phoenix Suns game with his father and learned how to buy



and sell tickets on the street as a way to earn some extra money. Today, as CEO of eSeats.com, he draws on that experience to run a business selling premium tickets to some of the country's most popular sporting events and concerts. Though he now dedicates some 80 percent of his marketing budget to AdWords, Google's easy-to-use online advertising program, Bob started out with a small budget on the service to make sure it would work for his company. "We cater to customers who are looking for higher-end tickets to events, so it was important for us to reach this specific group," he says. Over time, Bob found that AdWords was an effective way to reach his target customers, and since 2003, eSeats.com has seen sales grow more than 25 percent year over year, with \$20 million in sales over the past three years alone. "As our primary means of generating leads online, AdWords has definitely helped us become a world-class ticket agency," Bob observes.



## Google in Arkansas | 2009

SEARCH & ADVERTISING

**7,400** Total Number of Advertisers

and Website Publishers

#### \$265,990,000 Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### \$456,000 Amount Donated

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#### TOTAL \$266,446,000 Total Economic Value

#### Select Google Grants Recipients:

- Clinton Foundation, Little Rock
- Harding University, Searcy
- Heifer International, Little Rock
- Southern Good Faith Fund, Pine Bluff

#### Governor Mike Beebe and all of Arkansas' Senators and Representatives communicate with constituents through official YouTube channels:

Senators Blanche Lincoln and Mark Pryor, and Representatives Marion Berry, Vic Snyder, John Boozman and Mike Ross



Google generated \$266 million of economic activity for Arkansas businesses, website publishers and non-profits in 2009.

#### Arkansas Advertiser Brashears Furniture Berryville, AR 45 employees

www.brashears.com

Founded in 1935, Brashears Furniture has been in business for three generations. Today



the company has three retail locations, including a 75,000 square foot showroom and warehouse in Berryville, where it sells a wide variety of home furniture and furnishings. Robert Hodgson, marketing director for Brashears, says the company advertises itself on TV, in newspapers and through the occasional radio spot, but until recently never felt it had a reliable method for finding customers online. "We knew customers were there, but we didn't really have the tools to reach them online," he says. To more directly target people looking for furniture on the Internet, Brashears turned to AdWords, Google's easy-to-use online advertising program, in February of 2010. Robert says it has since tripled both the amount of traffic to the Brashears website and the amount of time customers are spending there. "The time people are spending on our website has gone through the roof because of the qualified leads AdWords is sending to our site," he notes. Though the company spends more on TV, AdWords has quickly become its second-largest marketing investment. "It's one of those incredible mediums where you can measure the success as you go. It's not hard to put more dollars toward something you see working in front of you," Robert says. "AdWords has been tremendous."



# Google in California | 2009

SEARCH & ADVERTISING

262,400

Total Number of Advertisers and Website Publishers

**\$14,098,160,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS 1,010 Number of Non-Profit Recipients

#### **\$27,064,000** Amount Donated

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## \$14,125,224,000 Total Economic Value

#### Select Google Grants Recipients:

- Common Sense Media, San Francisco
- Direct Relief International,
- Santa Barbara
- Gay & Lesbian Alliance Against Defamation, Los Angeles
- Room to Read, San Francisco
- San Diego Asian Film Foundation, San Diego
- Science Buddies, Carmel

#### Google Offices In California:

California is home to over 9,000 full-time employees and our headquarters, the Googleplex.

Google Headquarters 1600 Amphitheatre Parkway Mountain View, CA

Google Irvine 19540 Jamboree Road, 2nd Floor Irvine, CA

**Google San Francisco** 345 Spear Street, 4th Floor San Francisco, CA

**Google Santa Monica** 604 Arizona Avenue Santa Monica, CA

YouTube Headquarters 901 Cherry Avenue San Bruno, CA Google generated \$14.1 billion of economic activity for California businesses, website publishers and non-profits in 2009.

#### California Advertiser Happy Hound Oakland, CA 33 employees www.happyhound.com

"Those first few days, it was just me and my two dogs in a huge warehouse," Suzanne Gotter says,



recalling her early days in the Bay Area trying to start Happy Hound, her canine boarding and dog daycare business. She spent hours on the Internet analyzing her market and searching for potential customers. Suzanne soon found her way to AdWords, Google's easy-to-use online advertising program. "As the founder of a new local business, I had to wear a lot of hats," she says. "AdWords let me do my marketing all by myself." Today, Happy Hound rarely has vacancies, receiving 20 new clients a month through AdWords, along with almost as many applicants they can't accept right away. "Overall," Suzanne reports, "AdWords generates 90 percent of our business."

#### Governor Arnold Schwarzenegger and 41 California Senators and Representatives communicate with constituents through official YouTube channels:

Senators Barbara Boxer and Dianne Feinstein, and Representatives Mike Thompson, Wally Herger, Dan Lungren, Tom McClintock, Doris Matsui, George Miller, Speaker Nancy Pelosi, Barbara Lee, Ellen Tauscher, John Garamendi, Jackie Speier, Pete Stark, Anna Eshoo, Mike Honda, Sam Farr, Dennis Cardoza, George Radanovich, Jim Costa, Devin Nunes, Kevin McCarthy, Lois Capps, Buck McKeon, David Dreier, Brad Sherman, Howard Berman, Adam Schiff, Xavier Becerra, Lucille Roybal-Allard, Maxine Waters, Jane Harman, Laura Richardson, Linda Sánchez, Ed Royce, Gary Miller, Ken Calvert, John Campbell, Darrell Issa, Brian Bilbray and Duncan Hunter



\* Note: The total value that U.S. Google advertisers and website publishers received in 2009 is the sum of the economic impact of Google Search, AdWords and AdSense. The value of Google Search and AdWords for businesses is the profit they receive from clicks on search results and ads minus their cost of advertising, estimated as \$8 profit for every \$1 spent. This formulation is derived from two studies about the dynamics of online search and advertising, Hal Varian's "Online Ad Auctions," (*American Economic Review*, May 2009) and Bernard Jansen and Amanda Spink, "Investigating customer click through behaviour with integrated sponsored and nonsponsored results," (*International Journal of Internet Marketing and Advertising*, 2009). The economic impact of AdSense is the estimated amount Google paid to website publishers in 2009 for placing our ads next to their content. Please note that these estimates do not allow for perfect reconciliation with Google's GAAP-reported revenue For more information about methodology, visit: www.google.com/economicimpact/methodology.html

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# Google in Colorado | 2009

SEARCH & ADVERTISING

35,400

Total Number of Advertisers and Website Publishers

#### **\$878,010,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

100 Number of Non-Profit Recipients

#### **\$2,232,000** Amount Donated

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## \$880,242,000 Total Economic Value

#### Select Google Grants Recipients:

- American Indian College Fund, Denver
- American Solar Energy Society, Boulder
- International Mountain Bicycling
   Association, Boulder
- Vascular Disease Foundation, Lakewood
- Women's Bean Project, Denver

#### Governor Bill Ritter and 8 Colorado Senators and Representatives communicate with constituents through official YouTube channels:

Senators Michael Bennet and Mark Udall, and Representatives Diana DeGette, Jared Polis, Betsy Markey, Doug Lamborn, Mike Coffman and Ed Perlmutter

#### Google's Office In Colorado:

Over 100 full-time employees in Colorado focus on engineering, sales and support for Google Apps, and engineering for geographic systems and Google Chrome, our web browser.

**Google Boulder** 2590 Pearl Street, Suite 100 Boulder, CO

## Google generated \$880 million of economic activity for Colorado businesses, website publishers and non-profits in 2009.

Colorado Advertiser LGM Minturn, CO 5 employees www.lgmmodel.com

Charles Overy left his job at a large aerospace company in 1992 to found LGM, which provides 3-D printing



software and modeling solutions for architects, developers and designers. Before using AdWords, Google's easy-to-use online advertising program, Charles says the company was generally unsuccessful in reaching customers outside of its local Colorado market. "We grew initially by word of mouth alone, and we knew that our website was not performing as it should," he recalls. "AdWords allows us to instantly tune our advertising based on market trends and our budget. It also allows us to reach a global marketplace with specific products that we know are competitive in other countries." For example, with the help of AdWords, LGM is now exporting products that are built in the mountains of Colorado to Europe and Mexico. "AdWords has been critical in helping the company move forward during economic challenges," says Charles.



# Google in Connecticut | 2009

SEARCH & ADVERTISING

18,100

Total Number of Advertisers and Website Publishers

## \$741,170,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

Number of Non-Profit Recipients

#### **\$1,463,000** Amount Donated

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## **\$742,633,000** Total Economic Value

Select Google Grants Recipients:

- Aid to Artisans, Hartford
- Save the Children, Westport
- Unite For Sight, Newtown
- United Way of Connecticut, Rocky Hill

#### All of Connecticut's Senators and Representatives communicate with constituents through official YouTube channels:

Senators Chris Dodd and Joe Lieberman, and Representatives John Larson, Joe Courtney, Rosa DeLauro, Jim Himes and Chris Murphy



Google generated \$743 million of economic activity for Connecticut businesses, website publishers and non-profits in 2009.

#### Connecticut Advertiser **Eve's Addiction** Deep River, CT 18 employees

www.evesaddiction.com

In 2003, Ray Galeotti was looking for inspiration for a new Internet business and found it through his



12-year-old daughter. "She's a great fan of bling," says Ray, "so I researched the silver jewelry market and saw enormous opportunity." From the day he launched Eve's Addiction in April of 2004, he has used AdWords, Google's easy-to-use online advertising program, to drive traffic to his silver jewelry website. "Eve's Addiction was really started based on AdWords," he says. "We knew we didn't have to wait two years to start getting traffic. And sure enough, we were filling orders within 24 hours of going live." Today, 45 percent of Ray's business comes through Google AdWords. "Our sales went up 400 percent from 2004 to 2005," Ray says. "Then they jumped 50 percent from 2006 to 2007. We're pretty thrilled with these numbers. It's all mostly thanks to Google AdWords, which is still our most effective and least costly channel of distribution by far."



## Google in Delaware | 2009

SEARCH & ADVERTISING

**4,100** Total Number of Advertisers

and Website Publishers

#### **\$159,360,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### \$235,000 Amount Donated

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#### TOTAL \$159,595,000 Total Economic Value

#### Select Google Grants Recipients:

- Clean Energy Research & Education
   Institute, Dover
- Nemours Center For Children's Health Media, Wilmington
- Partnership for the Delaware Estuary, Wilmington

#### Governor Jack Markell and Delaware's Senators and Representative communicate with constituents through official YouTube channels.

Senators Tom Carper and Ted Kaufman, and Representative Mike Castle

Google generated \$160 million of economic activity for Delaware businesses, website publishers and non-profits in 2009.

Delaware Advertiser DecalGirl Lewes, DE 25 employees www.decalgirl.com

Ryan Peters and his wife Amanda started DecalGirl in 2003 in a single room in their basement, and today



they employ 25 people in an office space spanning 10,000 square feet. The company creates and manufactures stylish, full-color decals for Xboxes, iPods, cellphones and many other popular gadgets. An Internet company from the start, Ryan used AdWords, Google's easy-to-use online advertising program, to get the word out about DecalGirl and start generating sales. Today, Ryan says AdWords is the largest part of the company's advertising budget, and they even use it to attract customers overseas. "It's so easy to track what kind of response you're getting," says Ryan. "Our traffic from AdWords went up 27 percent in 2009, and it went up every year before that." Ryan credits AdWords with helping DecalGirl weather the recession through effective cost management. "When you look at it, the economy was in tatters, and we gave everyone Christmas bonuses and raises. I really think AdWords was critical."



# Google in the District of Columbia | 2009

SEARCH & ADVERTISING

5,800

Total Number of Advertisers and Website Publishers

## \$236,940,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

310 Number of Non-Profit Recipients

#### **\$17,521,000** Amount Donated

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## **\$254,461,000** Total Economic Value

#### Select Google Grants Recipients:

- American Red Cross
- Grameen Foundation
- National Alliance for Hispanic Health
- Paralyzed Veterans of America
- U.S. Holocaust Memorial Museum
- World Wildlife Fund

District of Columbia Representative Eleanor Holmes Norton communicates with constituents through an official YouTube channel

# Google's Office in the District of Columbia:

Over 40 full-time employees in the District of Columbia focus on public policy, advertising and enterprise sales, marketing and public sector engineering.

#### Google DC

1101 New York Avenue NW, Second Floor Washington, DC



Google generated \$254 million of economic activity for District of Columbia businesses, website publishers and non-profits in 2009.

#### District of Columbia Advertiser **Georgetown Frame Shoppe** Washington, DC

4 employees www.georgetownframeshoppe.com

Peter Bortz is the owner of Georgetown Frame Shoppe, a



modern and contemporary art gallery and custom frame shop he founded in 1989. With a college degree in economics, Peter decided to combine his business skills with his love of art. "I was 23 years old, and I was always an entrepreneur at heart," he recalls. "We rented a little basement shop in '89 and that was our start." Since then, the company has moved into a larger gallery space at the center of Georgetown in Washington, DC and started a website in 2000. For a while, Peter didn't do much advertising. "I was a non-believer in advertising, and didn't do much for many years - I didn't need to because our business grew by word of mouth." Despite his misgivings about advertising, in 2004 he tried AdWords, Google's easy-to-use online advertising program, to help advertise his gallery's works locally as well as internationally, and drive more customers to his website. "When I started advertising on Google, sales really grew quickly," he recalls. Today, the company spends over 60 percent of its advertising budget on Google, and credits AdWords with helping to double the shop's sales over the past five years. "Thumbs up," Peter says. "It's helped our business immensely."



# Google in Florida | 2009

SEARCH & ADVERTISING

118,700

Total Number of Advertisers and Website Publishers

#### \$3,158,190,000 Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

140 Number of Non-Profit Recipients

#### **\$2,694,000** Amount Donated

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## \$3,160,884,000 Total Economic Value

#### Select Google Grants Recipients:

- Big Cat Rescue, Tampa
- Birth Defect Research for
- Children, Celebration
- Food for the Poor, Coconut Creek
- National Alliance For Youth Sports, West Palm Beach

#### Twenty-four Florida Senators and Representatives communicate with constituents through official YouTube channels:

Senators George LeMieux and Bill Nelson, and Representatives Jeff Miller, Ander Crenshaw, Ginny Brown Waite, Cliff Stearns, John Mica, Alan Grayson, Gus Bilirakis, Kathy Castor, Adam Putnam, Vern Buchanan, Connie Mack, Bill Posey, Tom Rooney, Kendrick Meek, Ileana Ros-Lehtinen, Ted Deutch, Debbie Wasserman Schultz, Lincoln Diaz-Balart, Ron Klein, Alcee Hastings, Suzanne Kosmas and Mario Diaz Balart



Google generated \$3.2 billion of economic activity for Florida businesses, website publishers and non-profits in 2009.

Florida Advertiser BR-111 Medley, FL 28 employees www.br111.com

At age 19, Ricardo Moraes co-founded BR-111 with a mission to introduce exotic new woods to the domestic hardwood flooring market. "When we started 20 years ago, exotics just weren't available



over here," says Ricardo, now president of the company. "Not only did we educate the market, we helped create it." In 2006, the company signed up with AdWords, Google's easy-to-use online advertising program, to better engage the Internet as a marketing channel. "We saw results immediately," says Ricardo. "Our company was able to very quickly attract a significant number of new customers that greatly boosted our revenue." To BR-111, one of the best features of AdWords is the ability to quickly and directly measure the performance of their ads and make adjustments accordingly. As he notes, "Google AdWords continues to play an integral role in our company's success and expansion."



# Google in Georgia | 2009

SEARCH & ADVERTISING

48,200

Total Number of Advertisers and Website Publishers

**\$1,413,430,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS 90 Number of Non-Profit Recipients

#### **\$2,417,000** Amount Donated

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## **\$1,415,847,000** Total Economic Value

#### Select Google Grants Recipients:

Boys & Girls Clubs of America, Atlanta

- Carter Center, Atlanta
- Coaches Curing Kids' Cancer, Marietta
- Habitat for Humanity, Americus

#### Fourteen Georgia Senators and Representatives communicate with constituents through official YouTube channels:

Senators Saxby Chambliss and Johnny Isakson, and Representatives Jack Kingston, Sanford Bishop, Lynn Westmoreland, Hank Johnson, John Lewis, Tom Price, John Linder, Jim Marshall, Paul Broun, Phil Gingrey, John Barrow and David Scott

#### Google's Office in Georgia:

Over 50 full-time employees in Georgia focus on engineering for Google advertising products and sales for travel, financial services and the Southeast.

Google Atlanta Millennium at Midtown 10 10th Street NE, Suite 600 Atlanta, GA



Google generated \$1.4 billion of economic activity for Georgia businesses, website publishers and non-profits in 2009.

Georgia Advertiser Invistics Norcross, GA www.invistics.com

Tom Knight is a self-described "manufacturing guy," happiest when he is pacing a plant floor looking for ways to improve



the complex systems bustling around him. Tom's passion for solving manufacturing challenges led him to found Invistics, which works with companies to optimize the performance of their manufacturing operations. In 2005, Invistics turned to AdWords, Google's easy-to-use online advertising program, to find new customers – and quadrupled its volume of new business leads in a period of just five months. AdWords has also helped Invistics extend its business across borders, generating the leads for the company's first international customers, and today many of the company's qualified leads start with AdWords. "We expect Google AdWords to continue to play a key role in our growth as a leading software developer in the manufacturing industry," says Tom.



# Google in Hawaii | 2009

SEARCH & ADVERTISING

6,800

Total Number of Advertisers and Website Publishers

## \$56,760,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### \$322,000 Amount Donated

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#### TOTAL \$57,082,000 Total Economic Value

#### Select Google Grants Recipients:

- Earthtrust, Kailua
- Honolulu Academy of Arts, Honolulu
- National Tropical Botanical Garden, Kalaheo
- Save Our Seas (SOS), Hanalei

#### Governor Linda Lingle and 3 Hawaii Senators and Representatives communicate with constituents through official YouTube channels:

Senator Daniel Akaka and Representatives Neil Abercrombie and Mazie Hirono Google generated \$57 million of economic activity for Hawaii businesses, website publishers and non-profits in 2009.

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#### Hawaii Advertiser Hawaiian Airlines Honolulu, Oahu, HI

3,860 employees www.hawaiianair.com

Is it really that hard to convince people to visit Hawaii? At first glance, Hawaiian Airlines' core



The sea

service would seem to sell itself. "Actually, it's a complex market and not quite as easy as you might imagine," observes Reid Ichiki, senior manager of Internet marketing at Hawaiian Airlines. "It's very competitive, and we have to counter the perception that getting to Hawaii is a lengthy - and expensive - flight." Reid considers AdWords, Google's easy-to-use online advertising program, a mainstay of Hawaiian Airlines' online strategy and uses it to place ads not only on Google sites, but on the thousands of quality websites that are part of Google's network. In fact, in a recent year, Reid was able to use Google's AdWords network to increase ticket orders and revenues by 3 percent, even while the rest of the industry was contracting. "That summer was a challenging time," Reid recalls. "Record-high fuel prices impacted the economy, changing the vacation mindset. We were trying to do more with less, while keeping ROI as high as possible. But, even in that tough climate, based on our results with AdWords, we never considered pulling back our online advertising." Today, Hawaiian Airlines, which has 3,860 employees, spends more than 15 percent of its total advertising budget with Google.



# Google in Idaho | 2009

SEARCH & ADVERTISING

7,500

Total Number of Advertisers and Website Publishers

#### \$71,720,000 Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### **\$147,000** Amount Donated

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#### TOTAL \$71,867,000 Total Economic Value

#### Select Google Grants Recipients:

- Advocates for the West, Boise
- Discovery Center of Idaho, Boise
- Idaho Rivers United, Boise
- Western Watersheds Project, Boise

#### Governor Butch Otter and all of Idaho's Senators and Representatives communicate with constituents through official YouTube channels:

Senators Mike Crapo and James Risch, and Representatives Walt Minnick and Mike Simpson



Google generated \$72 million of economic activity for Idaho businesses, website publishers and non-profits in 2009.

## Idaho Advertiser **Mountain River Outfitters** Riggins, ID

10 employees www.idahoriver.com

"I'm not a computer geek, I'm a fishing guide. What I do is take people



fishing, so a computer is a fairly foreign thing to me," says Jess Baugh, owner of Riggins-based Mountain River Outfitters. Jess started using AdWords, Google's easy-to-use online advertising program, six years ago when he and his wife wanted to promote their family-owned wilderness tourism company online. "I do this all myself," Jess says, referring to AdWords, "so it's really nice to have this work so easily for me." Even as the tourism industry in Idaho has contracted, Mountain River Outfitters has grown 300 percent over the past three year. Jess says his business owes a majority of its growth to Google: "We cut back on all of our other advertising just so we could put more money into AdWords." Mountain River Outfitters runs its ads nationally and internationally so that it can get customers from the East Cost as well as across the Atlantic. Overall, Jess says, "dollar for dollar, we're doing the best with AdWords."



# Google in Illinois | 2009

SEARCH & ADVERTISING

57,700

Total Number of Advertisers and Website Publishers

**\$3,234,380,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

160 Number of Non-Profit Recipients

#### **\$3,851,000** Amount Donated

TOTAL

## **\$3,238,231,000** Total Economic Value

#### Select Google Grants Recipients:

- American Library Association, Chicago • Frank Lloyd Wright Preservation Trust,
- Oak Park
- Rotary International, Evanston
- U.S. Hispanic Leadership Institute, Chicago
- Wilderness Classroom Organization, Western Springs

#### Google's Office in Illinois:

Over 300 full-time employees in Illinois focus on advertising sales, and engineering related to developer relations, open source and the "Data Liberation Front," which builds tools to help users export their data from Google.

#### Google Chicago

20 West Kinzie Street Chicago, IL



Google generated \$3.2 billion of economic activity for Illinois businesses, website publishers and non-profits in 2009.

#### Illinois Advertiser **TSS-Radio** 15 employees

www.tss-radio.com

Founded in 2004, TSS-Radio sells a wide variety of satellite radio parts and accessories from its headquarters in Chicago. "My



business partner Taylor Mitchell and I were early adopters of satellite radio," says co-founder Sean Harper, recalling the time when "Taylor's radio antennae broke, and we couldn't find a replacement anywhere." The two saw a business opportunity in the incident, and in the growth of satellite radio, and started selling parts from their warehouse, which at the beginning was Taylor's studio apartment. Born as a web business, the company turned to AdWords, Google's easy-to-use online advertising program, to attract customers looking for replacement parts. Over the past few years the company has expanded from 2 to 15 employees, with over 250,000 customers, and last year the company made it to the Inc. 500 list. "AdWords has been key to growing our business," Taylor says. He loves the fact that spending on AdWords can be easily tracked, and says the company generates \$9 in sales through AdWords for every \$1 spent. "AdWords is our largest marketing expense and we get a very, very good ROI on it," he notes. "We never would have made it here without AdWords."

# Governor Pat Quinn and 13 Illinois Representatives communicate with constituents through official YouTube channels:

Representatives Bobby Rush, Jesse Jackson, Jr., Dan Lipinski, Mike Quigley, Tim Johnson, Peter Roskam, Mark Kirk, Debbie Halvorson, Judy Biggert, Don Manzullo, Phil Hare, Aaron Schock and John Shimkus



\* Note: The total value that U.S. Google advertisers and website publishers received in 2009 is the sum of the economic impact of Google Search, AdWords and AdSense. The value of Google Search and AdWords for businesses is the profit they receive from clicks on search results and ads minus their cost of advertising, estimated as \$8 profit for every \$1 spent. This formulation is derived from two studies about the dynamics of online search and advertising, Hal Varian's "Online Ad Auctions," (*American Economic Review*, May 2009) and Bernard Jansen and Amanda Spink, "Investigating customer click through behaviour with integrated sponsored and nonsponsored results," (*International Journal of Internet Marketing and Advertising*, 2009). The economic impact of AdSense is the estimated amount Google paid to website publishers in 2009 for placing our ads next to their content. Please note that these estimates do not allow for perfect reconciliation with Google's GAAP-reported revenue. For more information about methodology, visit: www.google.com/economicimpact/methodology.html

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# Google in Indiana | 2009

SEARCH & ADVERTISING

20,100

Total Number of Advertisers and Website Publishers

## \$311,360,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

40 Number of Non-Profit Recipients

#### **\$405,000** Amount Donated

.....

#### TOTAL \$311,765,000 Total Economic Value

#### Select Google Grants Recipients:

- Hearts In Motion, Highland
- Peace Learning Center, Indianapolis
- Stepping Stones for Veterans, Anderson

#### Governor Mitch Daniels and 8 Indiana Senators and Representatives communicate with constituents through official YouTube channels:

Senators Evan Bayh and Richard Lugar, and Representatives Mark Souder, Steve Buyer, Dan Burton, Mike Pence, Andre Carson and Baron Hill



Google generated \$312 million of economic activity for Indiana businesses, website publishers and non-profits in 2009.

#### Indiana Advertiser Better World Books Mishawaka, IN 200 employees

www.betterworldbooks.com

Better World Books collects and sells new and used books online, with each sale generating funds for literacy initiatives around the world. Founded in 2003 by three friends from the University of Notre Dame, Better World Books has converted more than 35 million donated books



into \$8 million in funding for literacy and education, and in the process saving many of those books from ending up in landfills. When Better World Books wanted to expand its presence online and drive more traffic to its website, the company turned to AdWords, Google's easy-to-use online advertising program. Says performance marketing specialist Eddie Porrello, "AdWords is our biggest marketing effort, and we've used it to acquire a large number of customers who would have never heard of us." Eddie notes that for every \$1 the company spends on AdWords it receives about \$4 in revenue, and that they've used AdWords to expand their offerings worldwide. What Eddie likes best about AdWords is its measurability. "As far as the business we're in, it's very important to track lifetime value and track customer value from different sources, and AdWords has been a steady stream of traffic that's very measurable and very consistent. It's just really easy to use."



# Google in Iowa | 2009

SEARCH & ADVERTISING

8,500

Total Number of Advertisers and Website Publishers

## \$95,950,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### **\$66,000** Amount Donated

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## TOTAL **\$96,016,000** Total Economic Value

Select Google Grants Recipients:

- Gems of Hope, Cedar Rapids
- Nishna Productions, Shenandoah
- Paws of Life Foundation, Ames
- U.S. Center for Citizen Diplomacy, Des Moines

#### Google's Office in Iowa:

Data center running Google services such as the Google search engine, Gmail and Google Maps.

Google Council Bluffs 1430 Veterans Memorial Hwy, Suite 2 Council Bluffs, IA



Google generated \$96 million of economic activity for Iowa businesses, website publishers and non-profits in 2009.

#### Iowa Advertiser **Mobile Demand** Hiawatha, IA 10 employees

www.ruggedtabletpc.com

Not all business can be done in the safety of an air-conditioned office, so Matt Miller's company,



MobileDemand, makes tablet PCs designed to handle the business world's more unforgiving working conditions. Matt describes his company's products as "tablet computers that can take an unbelievable amount of abuse—surviving falls, extreme temperatures, and, yes, beer spills." In its early stages, MobileDemand focused on selling devices to the brewing industry, but turned to AdWords, Google's easy-to-use online advertising program, when Matt decided to expand. Today, MobileDemand tablets are used by mobile workers in industries ranging from food distribution and agriculture to retail and manufacturing to government and the military. The company receives 90 percent of its new business leads through AdWords, and in the past year alone, MobileDemand secured at least eight major contracts through Google AdWords, including Disney. "We knew we'd made it big when they contacted us," Matt recalls.

# Governor Chet Culver and 6 Iowa Senators and Representatives communicate with constituents through official YouTube channels:

Senators Chuck Grassley and Tom Harkin, and Representatives Bruce Braley, Leonard Boswell, Tom Latham and Steve King



# Google in Kansas | 2009

SEARCH & ADVERTISING

10,400

Total Number of Advertisers and Website Publishers

## \$221,110,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### **\$794,000** Amount Donated

- -

#### TOTAL \$221,904,000 Total Economic Value

#### Select Google Grants Recipients:

- American Foundation for Children with AIDS, Lawrence
- Heartspring, Wichita
- Kids And Cars, Leawood
- Trees for Life, Wichita

#### Governor Mark Parkinson and all of Kansas' Senators and Representatives communicate with constituents through official YouTube channels:

Senators Sam Brownback and Pat Roberts, and Representatives Jerry Moran, Lynn Jenkins, Dennis Moore and Todd Tiahrt Google generated \$222 million of economic activity for Kansas businesses, website publishers and non-profits in 2009.

### Kansas Advertiser **Mission Repair** Olathe, KS

Under 20 employees www.missionrepair.com

"It was just Kyle and me in a small office space, getting our hands dirty repairing laptops, trying to get our



fledgling business off the ground," Ryan Arter recalls, remembering the early days of his electronics repair company, Mission Repair. Ryan and his partner, Kyle Baccus, soon expanded their business, offering repair services for popular devices like iPods and iPhones. While they did so, they also turned to AdWords, Google's easy-to-use online advertising program, to help them reach people across the country in need of these services. They saw positive results immediately, and can now attribute 45 percent of their inbound traffic to the program. "Our business revenue has more than quadrupled in size within the last 18 months, due in no small part to AdWords," says Ryan. "We've increased our workforce by 35 percent because of our success with AdWords. It's a fantastic option for new businesses."





# Google in Kentucky | 2009

SEARCH & ADVERTISING

11,400

Total Number of Advertisers and Website Publishers

#### **\$160,230,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

20 Number of Non-Profit Recipients

#### **\$149,000** Amount Donated

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## TOTAL **\$160,379,000** Total Economic Value

#### Select Google Grants Recipients:

- Adopt!, Lexington
- Disabled American Veterans, Cold Spring
- Nursing Home Ombudsman Agency, Lexington
- Thomas Edison House, Louisville

#### Governor Steve Beshear and 5 Kentucky Senators and Representatives communicate with constituents through official YouTube channels:

Senators Jim Bunning and Mitch McConnell, and Representatives Ed Whitfield, Geoff Davis and Hal Rogers Google generated \$160 million of economic activity for Kentucky businesses, website publishers and non-profits in 2009.

#### Kentucky Publisher AutomotiveForums.com Georgetown, KY

www.automotiveforums.com

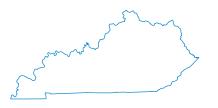
In the year 2000, when he was just 14, Igor Sushko founded AutomotiveForums.com because of his enthusiasm for cars and desire to spread knowledge to others. Today, the site receives about 1.3 million



Photo: Richard Prince

unique visitors each month on more than 1,500 forums, where car buffs discuss virtually every car make and model with more than 150 expert moderators and thousands of other enthusiasts. To earn revenue from the resource he created, Igor began to explore running advertisements on his site, but he wanted to make sure they wouldn't turn off his audience. In 2003, he signed up for Google AdSense, which helps website publishers make money by placing relevant ads on their sites, and Google immediately began filling his ad space without any effort on his part. He was impressed with the revenues that came streaming in, but even more important for Igor, his users kept coming back to the site. "AdSense is a win-win for all entities," he says. "It adds value to my website, and not just from a revenue standpoint. The ads are useful to our users."





# Google in Louisiana | 2009

SEARCH & ADVERTISING

9,900

Total Number of Advertisers and Website Publishers

## \$80,990,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### \$42,000 Amount Donated

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#### TOTAL \$81,032,000 Total Economic Value

#### Select Google Grants Recipients:

- Alzheimer's Services of The Crescent City, Marrero
- Idea Village, New Orleans
- Louisiana Public Health Institute, New Orleans
- Rebuilding Together, New Orleans

#### Governor Bobby Jindal and 8 Louisiana Senators and Representatives communicate with constituents through official YouTube channels:

Senators Mary Landrieu and David Vitter, and Representatives Anh "Joseph" Cao, Charlie Melancon, John Fleming, Rodney Alexander, Bill Cassidy and Charles Boustany



Google generated \$81 million of economic activity for Louisiana businesses, website publishers and non-profits in 2009.

#### Louisiana Advertiser ShoppersChoice.com Baton Rouge, LA

39 employees www.shopperschoice.com

ShoppersChoice.com, an online store for outdoor equipment for entertaining, indoor appliances and



sporting goods, was originally opened in 1998 by owners Michael and Ladina Hackley as a small chain of brick-and-mortar stores in Baton Rouge called The Grill Store & More. In 2000, the company hired Corey Tisdale to take them online, and in 2004, the trio officially launched ShoppersChoice.com, offering over two million products ranging from high-end grills to kitchen appliances to baby blankets. Though the brick-and-mortar stores are now gone, the company's online presence is thriving. In 2004, when they wanted to increase traffic to their new online store and stimulate sales, ShoppersChoice.com turned to AdWords, Google's easy-to-use online advertising program. By 2005, Internet Retailer magazine ranked ShoppersChoice.com as the seventh fastest-growing e-commerce site in the U.S., a feat that marketing director Jason Stutes credits in part to AdWords. He is particularly impressed by AdWords' detailed reporting, which he says helps the company learn how to run more effective advertising campaigns. "You know, we're still a small company, but we like to run with the big dogs," Jason explains. "Google helps us to be better prepared and do it smarter."



# Google in Maine | 2009

SEARCH & ADVERTISING

5,900

Total Number of Advertisers and Website Publishers

## \$87,630,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

20 Number of Non-Profit Recipients

#### **\$323,000** Amount Donated

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#### TOTAL \$87,953,000 Total Economic Value

#### Select Google Grants Recipients:

- Coalition Against Trafficking in Women, North Amherst
- Fulbright Academy of Science & Technology, Cape Elizabeth
- Kitchen Gardeners International, Scarborough
- Sustainable Harvest International, Surry

Maine Senator Susan Collins and Representative Chellie Pingree communicate with constituents through official YouTube channels.



Google generated \$88 million of economic activity for Maine businesses, website publishers and non-profits in 2009.

#### Maine Advertiser Crescent Harbor Kennebunk, ME 5 employees

www.crescentharbor.com

Crescent Harbor is the new online presence of The Lighthouse, a 35-year-old business that Tim and Beth Fossett took over from Beth's



Photo: Riley Photographic

parents in 2006. The company specializes in lighting fixtures and today makes a majority of its sales online. Shortly after Beth and Tim began taking orders online in early 2008, they started using AdWords, Google's easy-to-use online advertising program, to get the word out about Crescent Harbor and gain new customers. Beth and Tim say they appreciate how easy it is to measure their results. "We spend 60 percent of our advertising budget on AdWords, and we manage it ourselves," says Beth. "It's easy to track and see where our money is going." For the couple, the best thing about AdWords is that it has enabled them to run a national business and still live in the small town they call home. "Selling to a national audience through AdWords has increased our business and required us to hire new staff," Beth says, noting that the company has recently grown from three employees to five, plus interns. Says Tim, "AdWords opens a world of opportunity. We can live in an ideal coastal town, make a good living, and grow our business beyond the borders of Maine."



# Google in Maryland | 2009

SEARCH & ADVERTISING

31,100

Total Number of Advertisers and Website Publishers

## \$795,390,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

120 Number of Non-Profit Recipients

#### **\$4,027,000** Amount Donated

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## **\$799,417,000** Total Economic Value

Select Google Grants Recipients:

- Carbonfund.org, Silver Spring
- Catholic Relief Services, Baltimore
- Cystic Fibrosis Foundation, Bethesda
- Goodwill Industries International, Rockville
- NAACP, Baltimore

#### Governor Martin O'Malley and 6 Maryland Senators and Representatives communicate with constituents through official YouTube channels:

Senator Ben Cardin and Representatives Dutch Ruppersberger, Donna Edwards, Steny Hoyer, Roscoe Bartlett and Chris Van Hollen



Google generated \$799 million of economic activity for Maryland businesses, website publishers and non-profits in 2009.

Maryland Advertiser **123Print** Frederick, MD 2,000 employees www.123print.com

Frederick-based 123Print bills itself as a "one-stop print shop," offering customers and businesses creative,



customizable print solutions from business cards to personalized pens to yard signs and more. Founded in 2006, 123Print began using AdWords, Google's easy-to-use online advertising program, almost immediately. Director of marketing Rich Nelson says, "Most of us came from a direct mail background and saw that the world of mail order catalogs was in decline. No sooner than we started than we realized we were going to use AdWords to advertise online." Rich says 123Print spends more than 60 percent of its marketing budget on AdWords and sees it as the most effective way to spur sales. "Traffic and sales from Google is incomparable. It's the best way for us to reach the population of people looking for our products." With such a successful start in the U.S., in 2008 123Print decided to expand its offerings to the United Kingdom as well. "We lean on AdWords there, too," says Rich. "We've had double-digit growth there, and we continue to grow as a company."



## Google in Massachusetts | 2009

SEARCH & ADVERTISING

#### 43,000

Total Number of Advertisers and Website Publishers

#### **\$2,225,950,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

Number of Non-Profit Recipients

#### **\$6,104,000** Amount Donated

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## \$2,232,054,000 Total Economic Value

#### Select Google Grants Recipients:

- Facing History and Ourselves, Brookline
- Learning Disabilities Worldwide, Weston
- Oxfam America, Boston
- Stop It Now!, Northampton

#### Governor Deval Patrick and 6 Massachusetts Representatives communicate with constituents through official YouTube channels: Representatives Jim McGovern, Barney

Frank, John Tierney, Ed Markey, Mike Capuano and Bill Delahunt

#### Google's Office in Massachusetts:

Over 200 full-time employees in Massachusetts focus on advertising sales, and engineering related to Google search quality, mobile products and Google infrastructure.

#### Google Cambridge

5 Cambridge Center, Floors 3-6 Cambridge, MA Lang and Lan

Google generated \$2.2 billion of economic activity for Massachusetts businesses, website publishers and non-profits in 2009.

#### Massachusetts Advertiser Grasshopper Needham, MA 35 employees

www.grasshopper.com

After starting and selling his first company by the age of 21, Siamak Taghaddos understood the plight of the entrepreneur. "The challenges



are numerous," he says, "but above all, an entrepreneur needs to project a professional image." In 2003, this insight led him to co-found Grasshopper, a virtual phone system for entrepreneurs and small businesses that allows them to connect callers to employees no matter where those employees are or what type of phone they're using. "For an entrepreneur, the ability to have the professional sound and feel of a big company without the big company price tag and resource requirements is invaluable," says Siamak. The idea has grown into a sound business, and Grasshopper has received accolades from the business world for its innovative approach. AdWords, Google's easy-to-use online advertising program, has played a significant role in the company's success. "AdWords has helped us be profitable from our second month in existence," Siamak reports. "To date, tens of thousands of entrepreneurs and small businesses have signed up for Grasshopper, and AdWords is still our main source of sales."



# Google in Michigan | 2009

SEARCH & ADVERTISING

39,600

Total Number of Advertisers and Website Publishers

## \$903,230,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

140 Number of Non-Profit Recipients

#### **\$2,660,000** Amount Donated

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## **\$905,890,000** Total Economic Value

#### Select Google Grants Recipients:

- Michigan Equality, Lansing
- Michigan Innovators, Ann Arbor
- Pug Rescue Network, Wixom
- Wright Museum of African-American History, Detroit

#### Google Offices in Michigan:

Over 200 full-time employees in Michigan focus on advertising sales and support for small and medium-sized businesses across the country and on advertising sales and support for automotive clients.

#### Google Ann Arbor

201 S. Division Street, 5th Floor Ann Arbor, MI

**Google Detroit** 114 Willits Street Birmingham, MI



Google generated \$906 million of economic activity for Michigan businesses, website publishers and non-profits in 2009.

#### Michigan Advertiser **Zingerman's Mail Order** Ann Arbor, MI 60 employees

www.zingermans.com

When it comes to unique specialty foods, Zingerman's is one of the most recognized names in the country.



Founded in 1982, the company built a loyal and devoted following in Ann Arbor, and in 1992 decided to go national with a mail order catalog, and then in 1998, with a website. By 2006, Zingerman's Mail Order offered hundreds of traditional foods online, and the challenge became putting these offerings in front of people searching for them, whether or not they had heard of Zingerman's. To reach these new customers, the company turned to AdWords, Google's easy-to-use online advertising program, and found that for every dollar they invested in the program, they received almost four dollars back in sales. "We like to think we're relatively well-known in the food world, but now our name isn't the only thing we have going for us," says Mo Frechette, founder and co-managing partner of Zingerman's Mail Order. "Until we used AdWords, almost everyone who shopped with us had to know about Zingerman's first. No longer. Now, all they need to know is that they want the food."

#### Governor Jennifer Granholm and all of Michigan's Senators and Representatives communicate with constituents through official YouTube channels:

Senators Carl Levin and Debbie Stabenow, and Representatives Bart Stupak, Pete Hoekstra, Vernon Ehlers, Dave Camp, Dale Kildee, Fred Upton, Mark Schauer, Mike Rogers, Gary Peters, Candice Miller, Thaddeus McCotter, Sander Levin, Carolyn Kilpatrick, John Conyers and John Dingell



# Google in Minnesota | 2009

SEARCH & ADVERTISING

24,500

Total Number of Advertisers and Website Publishers

#### \$860,550,000 Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

90 Number of Non-Profit Recipients

# \$2,561,000

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#### TOTAL \$863,111,000 Total Economic Value

#### Select Google Grants Recipients:

- American Public Media, St. Paul
- Cheerful Givers, Eagan
- Global Volunteers, St. Paul
- International Wolf Center, Plymouth

#### Eight Minnesota Senators and Representatives communicate with constituents through official YouTube channels:

Senators Al Franken and Amy Klobuchar, and Representatives John Kline, Erik Paulsen, Betty McCollum, Keith Ellison, Michele Bachmann and Jim Oberstar

Google generated \$863 million of economic activity for Minnesota businesses, website publishers and non-profits in 2009.

#### Minnesota Publisher Curbly Saint Paul, MN www.curbly.com

"After years of fixing, mending, patching and decorating my first home," Curbly founder Bruno Bornsztein writes, "I wanted to create a place online where people can celebrate all the hard work they put into their homes."



Bruno founded Curbly, an online community for "do-it-yourself" home designers in 2006, and today the website receives almost 500,000 visitors per month. Since the very beginning, Bruno has used Google AdSense to place advertisements on his website so he can earn money and keep the community humming. Today Bruno says AdSense is still his largest source of revenue, generating \$3,000 to \$5,000 a month. "The coolest thing about AdSense," Bruno says, "is that Google matches the ads really tightly to the content on the page, so it provides an incentive for me to create high-quality content." Though he counts himself as the only full-time employee of Curbly, AdSense has allowed Bruno to contract with eight or nine freelance writers on a regular basis. "It's really gratifying for me to be able to pay people to write. AdSense allows me and other people to be creative and get some money back for our hard work."



## Google in Mississippi | 2009

SEARCH & ADVERTISING

4,900

Total Number of Advertisers and Website Publishers

#### \$32,530,000 Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### **\$113,000** Amount Donated

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## \$32,643,000 Total Economic Value

#### Select Google Grants Recipients:

- Friends of the Mary C. O'Keefe Cultural Center, Ocean Springs
- Hope Haven Children's Shelter, Bay St. Louis

#### Governor Haley Barbour and 5 Mississippi Senators and Representatives communicate with constituents through official YouTube channels:

Senator Roger Wicker and Representatives Travis Childers, Bennie Thompson, Gregg Harper and Gene Taylor

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Google generated \$33 million of economic activity for Mississippi businesses, website publishers and non-profits in 2009.

Mississippi Advertiser Bomgar Ridgeland, MS 150+ employees www.bomgar.com

For founder Joel Bomgar, Google did more than just help his company with advertising. "Google AdWords



was the fuel – it's what helped get the company off the ground," he said. His company, Bomgar, provides innovative remote support solutions for IT departments. In early 2003, when the company's website went live, Joel needed a way to start driving customers to the site. "My entire advertising budget consisted of my personal debit card," he recalls. "How could I possibly compete with all the billion-dollar corporations out there?" In June 2003, Joel signed up for AdWords, Google's easy-to-use online advertising program, and began seeing traffic almost immediately. Today, Joel credits AdWords with generating a majority of the company's initial revenue, and says the company has consistently earned \$3 for every dollar spent on AdWords. Today, more that than 5,000 customers around the world use Bomgar's products. "With Google, an entrepreneur in Jackson, Mississippi was able to take advantage of AdWords and suddenly the world was open to him," Joel says. "That just doesn't happen with traditional media."



# Google in Missouri | 2009

SEARCH & ADVERTISING

22,200

Total Number of Advertisers and Website Publishers

#### **\$642,590,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

50 Number of Non-Profit Recipients

#### **\$790,000** Amount Donated

TOTAL

#### TOTAL \$643,380,000 Total Economic Value

#### Select Google Grants Recipients:

- International Institute of St. Louis, St. Louis
- Kansas City Ballet, Kansas City
- National Autism Association, Nixa
- Outreach International, Independence

#### Eight Missouri Senators and Representatives communicate with constituents through official YouTube channels:

Senators Christopher Bond and Claire McCaskill, and Representatives Todd Akin, Russ Carnahan, Ike Skelton, Roy Blunt, Jo Ann Emerson and Blaine Luetkemeyer



Google generated \$643 million of economic activity for Missouri businesses, website publishers and non-profits in 2009.

#### Missouri Advertiser **Dancewear Solutions** St Louis, MO

www.dancewearsolutions.com

St. Louis-based Dancewear Solutions is a leading designer and supplier of dance costumes, shoes and accessories for students and



teachers, manufacturing most of its products on site. The company is a division of Weissman's Theatrical Supplies, and president and CEO Howard Weissman has been working for the 45-year-old company since it was owned by his parents. In 2005, the company decided to expand its efforts online and focused on AdWords, Google's easy-to-use online advertising program, to attract new customers. Tom DePaoli, director of Internet marketing, says about half of the company's online visitors come via Google AdWords. "We've been able to triple our online revenue over the past three years, and AdWords has been a really important factor," Tom says. "If you nail it down to one thing, it's the most effective tool we have to drive new business to our website."



# Google in Montana | 2009

SEARCH & ADVERTISING

4,200

Total Number of Advertisers and Website Publishers

## \$47,490,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

Number of Non-Profit Recipients

#### **\$550,000** Amount Donated

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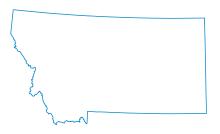
## **\$48,040,000** Total Economic Value

#### Select Google Grants Recipients:

- Camp Patriot, Libby
- Ecology Project International, Missoula
- Montana Conservation Corps, Bozeman
- National Institute on Money in State Politics, Helena

#### Montana's Senators and Representative communicate with constituents through official YouTube channels:

Senators Max Baucus and Jon Tester, and Representative Dennis Rehberg



Google generated \$48 million of economic activity for Montana businesses, website publishers and non-profits in 2009.

#### Montana Advertiser Sprout Pouch Missoula, MT www.sproutpouch.com

Caitlin Derry founded Missoulabased Sprout Pouch in 2005 to help mothers like her keep their babies close by carrying them in stylish, comfortable baby slings. At first, Caitlin made a few slings for family and friends, but when people kept stopping her in the grocery store and asking about her sling, she realized there was a real market



for the product. Caitlin paid a local designer to help her start a website and also began selling slings in a few local retail stores. Eighteen months after she launched the website, Caitlin's sister-in-law urged her to try AdWords, Google's easy-to-use online advertising program, to help spread the word about Sprout Pouch. Sales went up by 400 percent the first month, and today Caitlin still runs almost the entire business herself, outsourcing only her manufacturing to another company in Missoula. "I would say my business has been a success," Caitlin says. "I have two little kids and don't want to work more than 20 hours a week." With AdWords taking care of her marketing, Caitlin is able to stay home with the kids but still contribute about 20 percent of the family's income. "This pays for all the extra stuff," she notes. "And AdWords has certainly been my single largest marketing strategy, both in terms of budget and effectiveness at reaching customers."



# Google in Nebraska | 2009

SEARCH & ADVERTISING

5,400 Total Number of Advertisers

and Website Publishers

#### **\$345,310,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

20 Number of Non-Profit Recipients

#### \$814,000 Amount Donated

- -

## TOTAL **\$346,124,000** Total Economic Value

#### Select Google Grants Recipients:

- Hearts United for Animals, Auburn
- National Arbor Day Foundation, Lincoln
- Native American Public
   Telecommunications, Lincoln
- Omaha Healthy Kids Alliance, Omaha

#### All of Nebraska's Senators and Representatives communicate with constituents through official YouTube channels:

Senators Mike Johanns and Ben Nelson, and Representatives Jeff Fortenberry, Lee Terry and Adrian Smith Google generated \$346 million of economic activity for Nebraska businesses, website publishers and non-profits in 2009.

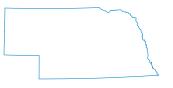
#### Nebraska YouTube Partner Dan Brown Lincoln, NE www.youtube.com/pogobat

By now, most people have heard the term "going viral" – it's what happens when a YouTube video becomes an Internet sensation. While most



creators of these videos are just pleased to receive the attention, many don't know that going viral can be lucrative – and in some cases, launch careers. Dan Brown, who estimates he made between \$10,000 and \$12,000 in his first year on YouTube, still sounds surprised. "To be honest, it hasn't really hit me I'm making so much money," Dan told the *Lincoln Journal Star*. Dan's YouTube fame started when he made a video about how to solve a Rubik's Cube for a friend. People loved it, and before he knew it, millions had watched it. Dan enrolled in YouTube's Partner Program, which allows individuals to make money from advertising shown next to their videos, and today produces videos on topics ranging from food and footwear to politics and current events. Dan's original Rubik's Cube video now has over 12 million views and Dan has estimated he makes over \$2,500 per month. In the Journal Star interview, he said, "I look at YouTube now really as a career. There's lots and lots of room to grow."





### Google in Nevada | 2009

SEARCH & ADVERTISING

17,000

Total Number of Advertisers and Website Publishers

### \$509,120,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### **\$238,000** Amount Donated

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#### TOTAL \$509,358,000 Total Economic Value

#### Select Google Grants Recipients:

- Davidson Institute for Talent
   Development, Reno
- Goldwell Open Air Museum, Beatty
- Opportunity Village, Las Vegas

#### All of Nevada's Senators and Representatives communicate with constituents through official YouTube channels:

Senators John Ensign and Senate Majority Leader Harry Reid, and Representatives Shelley Berkley, Dean Heller and Dina Titus

# Google generated \$509 million of economic activity for Nevada businesses, website publishers and non-profits in 2009.

#### Nevada Advertiser VEGAS.com Las Vegas, NV www.vegas.com

No one knows Vegas like VEGAS.com, a company with a mission to provide the most customer-friendly, innovative and comprehensive



Vegas travel services on the planet. Since 2003, VEGAS.com has been using AdWords, Google's easy-to-use online advertising program, to drive a steady stream of traffic to the site, and today the company spends a majority of its online marketing budget on Google. Because the deals VEGAS.com promotes rotate fairly often, the company's Internet marketing team requires a flexible advertising tool that allows them to make changes to their account quickly. Dan Hippler, head of the Internet marketing team, appreciates how easily he can make edits and additions to the ads. "Google has always provided advertisers with the tools needed to manage accounts more efficiently and effectively," says Dan. Having achieved a high degree of success with AdWords, VEGAS.com decided to use Google to run ads on mobile phones. As Dan observes, "Customers still need information after they have arrived in Vegas and many will turn to their mobile device." This led to experimenting with Google's mobile ads and impressive results, including users clicking on ads as much as 20 percent of the time they were exposed to them. "So far, we are completely satisfied with both the increased exposure and ROI that we're seeing from the mobile ads," says Dan.



### Google in New Hampshire | 2009

SEARCH & ADVERTISING

9,400

Total Number of Advertisers and Website Publishers

#### **\$174,400,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### **\$291,000** Amount Donated

- -

#### TOTAL \$174,691,000 Total Economic Value

#### Select Google Grants Recipients:

- BreastCancerStories.org, Portsmouth
- NOAH (Albinism & Hypopigmentation), East Hampstead
- Project Laundry List, Concord
- Squam Lakes Natural Science Center,
- Holderness

#### Three New Hampshire Senators and Representatives communicate with constituents through official YouTube channels:

Senators Judd Gregg and Jeanne Shaheen and Representative Carol Shea Porter



Google generated \$175 million of economic activity for New Hampshire businesses, website publishers and non-profits in 2009.

New Hampshire Advertiser **Duncraft** Penacook, NH 60 employees www.duncraft.com

Started in 1952, Duncraft builds and sells high-quality bird feeding products out of a shop in Penacook,



New Hampshire. The company began computerizing its business in the '70s and opened its first website in 1997. President and CEO Michael Dunn says the company started using AdWords, Google's easy-to-use online advertising program, more than two years ago to help attract new customers online. "We were able to reduce the circulation of our print catalog because of all of the new customers coming from AdWords," Michael says. "It's our biggest tool for acquiring new customers." He also notes that his favorite thing about AdWords is that it showed his company wasn't just a seasonal business but that he could maintain sales throughout the year. "With AdWords, you're on all the time." Michael adds that in large part due to AdWords, he has been able to expand his product line with over 200 new in-house manufactured products, which required him to hire eight additional full-time employees. "Due to AdWords, we have more customers creating the demand for new products – and the need for more employees."



### Google in New Jersey | 2009

SEARCH & ADVERTISING

49,500

Total Number of Advertisers and Website Publishers

**\$1,412,020,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS 90 Number of Non-Profit Recipients

#### **\$2,830,000** Amount Donated

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### **\$1,414,850,000** Total Economic Value

#### Select Google Grants Recipients:

- Hopeworks, Camden
- Multiple Sclerosis Association of America, Cherry Hill
- National Women's Health Resource Center, Red Bank
- Where Peace Lives, Red Bank

Governor Chris Christie and 11 New Jersey Senators and Representatives communicate with constituents through official YouTube channels: Senators Frank Lautenberg and Robert Menendez, and Representatives Frank LoBiondo, Chris Smith, Scott Garrett, Leonard Lance, Bill Pascrell, Jr., Donald Payne, Rodney Frelinghuysen, Rush Holt and Albio Sires Google generated \$1.4 billion of economic activity for New Jersey businesses, website publishers and non-profits in 2009.

### New Jersey Advertiser IFA Auto Insurance Clark, NJ

150 employees www.ifaauto.com

Joe Del Sordo has always been a computer guy. After leaving his job as a computer trainer, he stepped



in as the director of information technology at IFA Auto Insurance, a New Jersey auto insurance company. There he has helped the company establish a presence online to take advantage of the increasing number of drivers turning to the web to find auto insurance policies. At first, Joe struggled to generate traffic to the new direct-quote website, so in 2006, he decided to try AdWords, Google's easy-to-use online advertising program. "The results were extremely positive. We not only drove traffic to our website, but we also generated more business for our independent sales agents," he reports. By advertising its website through AdWords, IFA has helped its independent sales agents increase business by 40 percent. Today, over 60 percent of IFA's traffic comes through AdWords. "AdWords is a focal point of how we drive business to our direct-quote website," says Joe. "It's a sure thing for us, and we'll it use extensively in the future."





### Google in New Mexico | 2009

SEARCH & ADVERTISING

6,200

Total Number of Advertisers and Website Publishers

### \$40,050,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### \$542,000 Amount Donated

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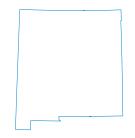
#### TOTAL \$40,592,000 Total Economic Value

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- Select Google Grants Recipients:
- Los Alamos Historical Society, Los Alamos
- Mountain Fund, Albuquerque
- Museum of New Mexico Foundation, Santa Fe
- Nicodemus Wilderness Project, Albuquerque

#### All of New Mexico's Senators and Representatives communicate with constituents through official YouTube channels:

Senators Jeff Bingaman and Tom Udall, and Representatives Martin Heinrich, Harry Teague and Ben Ray Lujan



Google generated \$41 million of economic activity for New Mexico businesses, website publishers and non-profits in 2009.

#### New Mexico Advertiser **Rich Ford** Albequerque, NM www.rich-ford.com

For more than 48 years, the Rich Ford dealership has been a familiar part of the landscape in Albuquerque, New Mexico. And despite operating in a metro market of less than a million people, "last year we moved up to 28th in the nation in new car and new truck volume for Ford



Motor Company," says vice president Darin Wade. While the dealership ran prominent advertisements on radio and TV, Darin sought to diversify into online advertising and turned to AdWords, Google's easy-to-use online advertising program. Traffic to the Rich Ford website immediately spiked, as did leads. "When we included AdWords and left our other media the same, we saw a huge increase in website traffic," Darin recalls. And while sales at the dealership's top competitors were down about 18 percent following the recent economic downturn, Rich Ford's sales were down only 5 percent. "The only thing that we did differently was to add this online spending piece to our traditional buy. Our lease volumes went up, our requests for information went up, and so did our overall sales appointments. Yes, I think you have to say AdWords made a difference."



# Google in New York | 2009

SEARCH & ADVERTISING

114,400

Total Number of Advertisers and Website Publishers

**\$6,240,450,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

650 Number of Non-Profit Recipients

#### **\$24,637,000** Amount Donated

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### \$6,265,087,000 Total Economic Value

#### Select Google Grants Recipients:

- March of Dimes, White Plains
  Natural Resources Defense Council.
- New York
- National Black Programming Consortium, New York
- Statue of Liberty-Ellis Island Foundation, New York
- Teach For America, New York
- WITNESS, Brooklyn

#### Google Offices in New York:

Over 1,500 full-time employees in New York focus on advertising and enterprise sales, and product engineering, engineering research, marketing and communications.

#### **Google New York**

76 Ninth Avenue, 4th Floor New York, NY

Google New York – Chelsea Market 75 Ninth Avenue, 2nd and 4th Floors New York, NY



Google generated \$6.3 billion of economic activity for New York businesses, website publishers and non-profits in 2009.

#### New York Advertiser Grandma's Secrets New York, NY 1 employee

www.grandmasecrets.com



"When I was a young girl, I used to sit in my Grandma's kitchen and listen to her hum gospel music as she baked," recalls Regina McRae, owner

of New York-based Grandma's Secrets, "As I smelled the yeast in the rising breads, and the cinnamon and butter in the pies, I would be filled with a warm feeling of peace, contentment and love." Regina brought these sentiments to her baking as she founded Grandma's Secrets in 1995; she specializes in custom cakes and desserts for birthdays, weddings and other special occasions. In 2001, after seven years of print advertising, Regina built a website for Grandma's Secrets and began using AdWords, Google's easyto-use online advertising program, to gain new customers. As a one-woman shop, Regina is very conscious of the money she spends, but by targeting her Google advertisements to the New York City area, Regina has been able to turn a monthly Google advertising budget of \$25 into about \$4,000 a month in revenue. Regina was able to use this revenue to purchase her first home and fulfill a lifelong dream of taking her daughter to Paris. Through exposure gained via Google AdWords, Grandma's Secrets was named Parents' Pick 2009 by Nickelodeon, and Regina has been able to expand to other efforts such as publishing her first book, "Taking the Cake," a guidebook on ethnic wedding cakes.

# Governor David Paterson and 23 New York Senators and Representatives communicate with constituents through official YouTube channels:

Senators Kirsten Gillibrand and Charles Schumer, and Representatives Tim Bishop, Steve Israel, Peter King, Gary Ackerman, Joe Crowley, Jerrold Nadler, Anthony Weiner, Edolphus Towns, Nydia Velazquez, Michael McMahon, Carolyn Maloney, Charlie Rangel, Jose Serrano, Eliot Engel, Nita Lowey, John Hall, Bill Owens, Michael Arcuri, Chris Lee, Brian Higgins and Louise Slaughter



## Google in North Carolina | 2009

SEARCH & ADVERTISING

39,600

Total Number of Advertisers and Website Publishers

**\$778,690,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS
70
Number of Non-Profit Recipients

**\$1,197,000** Amount Donated

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#### TOTAL \$779,887,000 Total Economic Value

#### Select Google Grants Recipients:

- American Social Health Association, Durham
- Creative Wilmington, Wilmington
- Philanthropy Journal, Raleigh
- Water Project, Charlotte

#### Google Offices in North Carolina:

Employees in North Carolina focus on engineering related to our open source mobile platform, Android, and they manage a data center which runs Google services such as the Google search engine, Gmail and Google Maps.

Google Chapel Hill 410 Market Street, Suite 415 Chapel Hill, NC

Google Lenoir 708 Lynhaven Street Lenoir, NC



Google generated \$780 million of economic activity for North Carolina businesses, website publishers and non-profits in 2009.

North Carolina Advertiser **Twiddy** Duck, NC 100 employees www.twiddy.com

People said Douglas Twiddy was crazy when he started renting vacation homes in the Outer Banks



community of Duck. North Carolina. "There wasn't much here when Twiddy was started in 1978," explains his son, Ross, who now serves as director of marketing for Twiddy & Company Realtors. Since then, the Outer Banks has become a major tourist destination. Twiddy recognized that the rise of the Internet had fundamentally altered the way people plan their vacations. In 2002, the firm began advertising online with AdWords, Google's easy-to-use online advertising program, and found its quick setup process and robust measurement capabilities compelling. "AdWords worked immediately," Ross recalls. "Other advertising methods haven't produced results like AdWords. You can't tell how well they're working." Ross says that AdWords has continued to bring growth to Twiddy over the years. "AdWords has enabled Twiddy to organically grow our business. The more vacations we book, the more support Twiddy needs." In just the past two years, the company has added 100 new homes to their listings, hired 16 full-time employees, and brought on another 50 seasonal employees each year. "In 2002, when we first started experimenting with AdWords, we didn't even have a marketing team. Now we have a full-time team of five, and the main focus of this team is on Google and AdWords," Ross says. "We're huge fans."

# Governor Bev Perdue and 10 North Carolina Senators and Representatives communicate with constituents through official YouTube channels:

Senators Richard Burr and Kay Hagan, and Representatives G.K. Butterfield, Walter Jones, David Price, Virginia Foxx, Mike McIntyre, Sue Myrick, Patrick McHenry and Brad Miller



# Google in North Dakota | 2009

SEARCH & ADVERTISING

**1,400** Total Number of Advertisers and Website Publishers

\$23,270,000 Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

Number of Non-Profit Recipients

#### **\$106,000** Amount Donated

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### TOTAL **\$23,376,000** Total Economic Value

Select Google Grants Recipients:

- Abused Adult Resource Center, Bismarck
- International Music Camp, Minot

#### North Dakota's Senators and Representative communicate with constituents through official YouTube channels:

Senators Kent Conrad and Byron Dorgan, and Representative Earl Pomeroy



Google generated \$23 million of economic activity for North Dakota businesses, website publishers and non-profits in 2009.

#### North Dakota Advertiser MedicalCoding.Net Bismarck, ND www.medical-coding.net

Entrepreneur Darren Carter, M.D., launched e-commerce site Medical Coding.Net in 2001 to provide medical coding books, data



files and billing software at discount prices. "In my industry, people are out looking for a variety of services and products," Darren observes. In order to grow his e-commerce business, his online marketing strategy includes Google AdWords, which helps businesses find customers interested in their products, and Google AdSense, which helps businesses earn money from their websites by placing relevant ads on them. "AdWords sends qualified leads my way," says Darren. For those visitors who don't find what they need on his site, "the AdSense program seems to offer them what they need." While he was initially concerned that the AdSense ads on his discussion forums would not be relevant to his readers, Darren says he has been pleased by how relevant they are. With AdSense, "every ad that shows is a complement to my site." For all of his efforts, Darren is seeing a healthy five-figure return on his advertising investment through AdWords. He also reports that AdSense helps to offset the cost of his AdWords expenditures. Overall, Darren concludes, "all Google advertising has had a very favorable impact on my business."



# Google in Ohio | 2009

SEARCH & ADVERTISING

41,100

Total Number of Advertisers and Website Publishers

#### **\$1,110,370,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

70 Number of Non-Profit Recipients

#### **\$1,204,000** Amount Donated

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#### TOTAL \$1,111,574,000 Total Economic Value

#### Select Google Grants Recipients:

- Cincinnati Symphony Orchestra, Cincinnati
- Main Place, Newark
- National Underground Railroad Freedom Center, Cincinnati
- North American Menopause Society, Mayfield Heights
- Ohio Historical Society, Columbus

#### Fourteen Ohio Senators and Representatives communicate with constituents through official YouTube channels:

Senators Sherrod Brown and George Voinovich, and Representatives Michael Turner, Jim Jordan, Bob Latta, Steve Austria, John Boehner, Marcy Kaptur, Dennis Kucinich, Marcia Fudge, Betty Sutton, Mary Jo Kilroy, Tim Ryan and Zack Space

Google generated \$1.1 billion of economic activity for Ohio businesses, website publishers and non-profits in 2009.

#### Ohio Advertiser Swapalease Cincinnati, OH 42 employees

www.swapalease.com

Auto lease transfers have been around as long as car leases themselves, but before Swapalease,



they usually occurred between friends and family, and often potential car buyers were unable to buy new cars because they were trapped in another lease. "Before Swapalease, there was no marketplace concentrating on consumer-to-consumer," executive vice president Scot Hall explains. "Swapalease connects people looking to transfer their leases with individuals interested in taking those leases over." When the Swapalease website went live, "We didn't get any customers for several days—nobody knew what we did or that we even existed." Scot wanted to try billboards to increase awareness of the site but knew it would be too expensive to run them widely. So the company signed up for AdWords, Google's easy-to-use online advertising program, and was instantly able to connect with customers from throughout the U.S. and Canada. Today, AdWords comprises about half of the company's marketing budget. "AdWords is a very cost-effective way to reach a geographically widespread audience," says Scot. "It's like having a billboard in every major city."



# Google in Oklahoma | 2009

SEARCH & ADVERTISING

10,700

Total Number of Advertisers and Website Publishers

### \$97,690,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### **\$271,000** Amount Donated

TOTAL

#### TOTAL \$97,961,000 Total Economic Value

#### Select Google Grants Recipients:

- Adrenoleukodystrophy Foundation, Tulsa
- Feed The Children, Oklahoma City
- Institute for Economic Empowerment of Women, Oklahoma City

#### Five Oklahoma Senators and Representatives communicate with constituents through official YouTube channels:

Senators Tom Coburn and James Inhofe, and Representatives John Sullivan, Tom Cole and Mary Fallin

#### Google's Office in Oklahoma:

Data center running Google services such as the Google search engine, Gmail and Google Maps.

Google Mayes County 4581 Webb Street Pryor, OK

### Google generated \$98 million of economic activity for Oklahoma businesses, website publishers and non-profits in 2009.

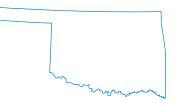
Oklahoma YouTube Partner Zack Scott Oklahoma City, OK www.youtube.com/zackscott

Being a YouTube celebrity is a part-time job for Oklahoma City native Zack Scott, who earns some \$1,000 a month from advertisements



shown next to his funny and irreverent videos as part of the YouTube Partner Program. That extra money, which Zack says justifies his indulgence in his video hobby, often goes toward new tools and software that fuel his creativity. His most popular video, "Amazing Nintendo Facts," has been viewed over 3 million times, and Zack's YouTube channel has over 70,000 subscribers. But like most YouTube personalities, making people laugh a little bit every day is something he would do in his spare time anyway. "I like having the notoriety and the ability to produce a video and have instant feedback – positive or negative," Zack told The Oklahoman. Many of his videos are about commonplace things in his life, like his Chihuahua and two cats, or a spider he found lurking in his garage. His most popular are his "Amazing Facts" videos, where he spouts facts about different topics that may or may not be true, just to provoke his audience. "I like the reactions I get," Zack said. For someone making videos just for the fun of it, that may be all he needs.





# Google in Oregon | 2009

SEARCH & ADVERTISING

28,500

Total Number of Advertisers and Website Publishers

# \$510,450,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

Number of Non-Profit Recipients

#### **\$1,331,000** Amount Donated

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### **\$511,781,000** Total Economic Value

#### Select Google Grants Recipients:

- CCI Enterprises, Milwaukie
- Mercy Corps, Portland
- National Psoriasis Foundation, Portland
- Organic Materials Review Institute, Eugene

#### All of Oregon's Senators and Representatives communicate with constituents through official YouTube channels:

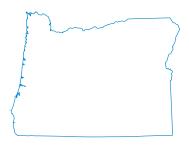
Senators Jeff Merkley and Ron Wyden, and Representatives Greg Walden, Earl Blumenauer, Peter DeFazio, Darlene Hooley and Kurt Schrader

#### Google's Office In Oregon:

Data center running Google services such as the Google search engine, Gmail and Google Maps.

Google The Dalles 4200 Columbia Road

The Dalles, OR



Google generated \$512 million of economic activity for Oregon businesses, website publishers and non-profits in 2009.

#### Oregon Advertiser Clive Coffee Portland, OR 3 employees

www.clivecoffee.com

Mark Hellweg has been a coffee lover since age 15 and says he's always had the entrepreneurial bug.



Inspired to help people make and share coffee at home, Mark founded Clive Coffee in 2008 with the goal of providing both small batch coffees and highquality minimalist equipment. At the same time he launched the company's website, Mark began advertising with AdWords, Google's easy-to-use online advertising program. "AdWords was crucial to getting off the ground, and continues to be a primary driver of traffic," says Mark. He manages the account himself, and says the company now spends 75 percent of its marketing budget with Google. Because of the company's growth, Mark will open Clive Coffee's first retail location this summer in Southeast Portland. "AdWords has allowed me to focus on roasting amazing coffee and finding the best brewing equipment available for home use. I've created demand for my business by promoting it online, I'm finding customers across the country, and I'm now expanding into a retail store for my local customers." Even better, Mark notes that the ease of advertising with AdWords allows him to spend more time with his wife, Heather, and their 3-year-old daughter.



# Google in Pennsylvania | 2009

SEARCH & ADVERTISING

48,500

Total Number of Advertisers and Website Publishers

\$1,276,800,000 Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

150 Number of Non-Profit Recipients

#### **\$3,334,000** Amount Donated

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### **\$1,280,134,000** Total Economic Value

Select Google Grants Recipients:

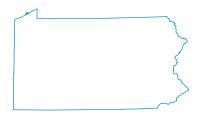
- Big Brothers Big Sisters, Philadelphia
- BreastCancer.org, Ardmore
- Greater Philadelphia Cultural Alliance, Philadelphia
- Kyle's Treehouse Foundation, Newtown Square
- National Alliance of African American Athletes, Harrisburg

#### Google's Office In Pennsylvania:

Over 100 full-time employees in Pennsylvania focus on engineering related to advertising quality, product search, and Google infrastructure as well as 20 percent projects such as Google Sky.

#### **Google Pittsburgh**

Collaborative Innovation Center 4720 Forbes Avenue, Lower Level Pittsburgh, PA



Google generated \$1.3 billion of economic activity for Pennsylvania businesses, website publishers and non-profits in 2009.

#### Pennsylvania Publisher LocalWineEvents.com Malvern, PA

7 employees www.localwineevents.com

As a wine wholesaler for many years, Eric Orange is well aware of how difficult it can be to get information out about wine events and recruit interested guests. Thus, in 2000, Eric started LocalWineEvents.com, billed



as "the world's largest calendar of food, wine, beer and spirits events," and shortly thereafter began using Google AdSense to place relevant ads on his site and earn money from the community he was building. Accounting for a third of his revenue (his other sources being ticket sales and small ad sales), AdSense allowed Eric to quit his job and be a stay-at-home dad with his two kids. "In those early days, I could not have quit my job without Google. It's been almost 10 years since I've been without a 'real' job, and I've been able to pay off some really important bills." Since the site started, LocalWineEvents. com has received mentions in *Time* magazine, *The New York Times* and the *Wall Street Journal*. And today, the site is experimenting with other Google tools, like YouTube. "Google rules, and there isn't anything they come out with that I don't use," says Eric.

# Sixteen Pennsylvania Senators and Representatives communicate with constituents through official YouTube channels:

Senators Bob Casey and Arlen Specter, and Representatives Robert Brady, Jason Altmire, Glenn Thompson, Joe Sestak, Bill Shuster, Chris Carney, Paul Kanjorski, John Murtha, Allyson Schwartz, Mike Doyle, Charlie Dent, Joe Pitts, Tim Murphy and Todd Platts



# Google in Rhode Island | 2009

SEARCH & ADVERTISING

4,800

Total Number of Advertisers and Website Publishers

### \$110,110,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### **\$145,000** Amount Donated

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#### TOTAL \$110,255,000 Total Economic Value

#### Select Google Grants Recipients:

- International Tennis Hall of Fame, Newport
- Little Compton Education Foundation, Little Compton
- Plan USA, Warwick
- Prevent Child Abuse Rhode Island, Pawtucket

#### Governor Donald Carcieri and 3 Rhode Island Senators and Representatives communicate with constituents through official YouTube channels:

Senator Sheldon Whitehouse and Representatives Patrick Kennedy and Jim Langevin



Google generated \$110 million of economic activity for Rhode Island businesses, website publishers and non-profits in 2009.

Rhode Island Advertiser **Big Fitness** North Kingston, RI

14 employees www.bigfitness.com

"In the early days of Big Fitness, it was just me and a room full of gym equipment," recalls Chris Soucie,



founder of Big Fitness. "My father owned a gym, and I started buying his old equipment, fixing it up, and then reselling it to other gyms." To help spread the word about his new business selling new and reconditioned gym equipment, Chris at first distributed flyers to local gyms. But with the rise of the Internet, Chris taught himself how to build a website and created BigFitness.com to help sell his equipment online. Thanks to a business acquaintance, Chris then discovered AdWords, Google's easy-to-use online advertising program, and began using it to find new customers. "With AdWords, you get what you pay for," Chris says. "You're not throwing away money because you can see every day what your money is getting you. If you're not getting the results you want, then you can immediately make changes to your advertising campaign." Chris has been using AdWords since 2001. "Today, AdWords accounts for about 200 to 300 of my sales every month," he says.



# Google in South Carolina | 2009

SEARCH & ADVERTISING

15,000

Total Number of Advertisers and Website Publishers

#### \$253,650,000 Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

**30** Number of Non-Profit Recipients

#### \$326,000 Amount Donated

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#### TOTAL \$253,976,000 Total Economic Value

#### Select Google Grants Recipients:

- Charleston Food & Wine Festival, Charleston
- Dictionary Project, Charleston
- Wings for Kids, Charleston

#### Governor Mark Sanford and all of South Carolina's Senators and Representatives communicate with constituents through official YouTube channels:

Senators Jim DeMint and Lindsey Graham, and Representatives Henry Brown, Joe Wilson, Gresham Barrett, Bob Inglis, John Spratt and James Clyburn

#### Google's Office In South Carolina:

Data center running Google services such as the Google search engine, Gmail and Google Maps.

Google Berkeley County 1669 Garrott Avenue Moncks Corner, SC



Google generated \$254 million of economic activity for South Carolina businesses, website publishers and non-profits in 2009.

South Carolina Advertiser SmithGear Bluffton, SC

2 employees www.smithgear.com

Andrew Smith started his e-commerce business, SmithGear, in January 2007. The website was well-



stocked with great merchandise – phones, radios, and other electronics – but because it was so new, Andrew needed a way to attract customers. He turned to AdWords, Google's easy-to-use online advertising program, and started acquiring new customers right away. "We launched on a Friday afternoon," Andrew said. "By Saturday evening, we had 150 new customers, driven almost solely from AdWords. During the first 12 months, 80 to 90 percent of our traffic and business were driven by AdWords." Three years after starting SmithGear, Andrew continues to use AdWords, spending about 80 percent of his online marketing budget on the program. "AdWords is simple to learn, and it drives consumers who are searching for products like the ones I'm selling to my website," he says. "I wouldn't be doing the volume of sales I'm doing now without AdWords."



# Google in South Dakota | 2009

SEARCH & ADVERTISING

**2,200** 

Total Number of Advertisers and Website Publishers

#### \$32,530,000 Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### **\$87,000** Amount Donated

TOTAL

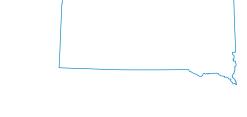
#### TOTAL \$32,617,000 Total Economic Value

#### Select Google Grants Recipients:

- Adams Museum & House, DeadwoodChildren's Care Hospital and School,
- Sioux Falls
- Laura Ingalls Wilder Memorial Society, De Smet

#### South Dakota's Senators and Representative communicate with constituents through official YouTube channels:

Senators Tim Johnson and John Thune, and Representative Stephanie Herseth Sandlin



Google generated \$33 million of economic activity for South Dakota businesses, website publishers and non-profits in 2009.

#### South Dakota Advertiser **Kitchen Tune-Up** Aberdeen, SD www.kitchentuneup.com

Kitchen Tune-Up is one of the nation's leading remodeling service companies, with 170 franchises across the country. Founded over



twenty years ago, the company specializes in cabinet refacing, new kitchen cabinets, restoration and wood reconditioning. Though services are provided by its franchises, Kitchen Tune-Up provides online marketing nationally, using AdWords, Google's easy-to-use online advertising program, to drive new customers to each of its locations. The company employs an agency called Media Two Interactive to manage its AdWords account, and saw their revenues through AdWords double last year. "This was one of the only lead sources that saw growth in 2009," says Heidi Morrissey, vice president of marketing and sales. "With Google and sound account management from Media Two, we are helping our franchise owners secure the best quality leads at an affordable rate."



### Google in Tennessee | 2009

SEARCH & ADVERTISING

22,900

Total Number of Advertisers and Website Publishers

**\$422,360,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

30 Number of Non-Profit Recipients

#### \$824,000 Amount Donated

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#### TOTAL \$423,184,000 Total Economic Value

#### Select Google Grants Recipients:

- Community Foundation of Middle Tennessee, Nashville
- Ducks Unlimited, Memphis
- St. Jude Children's Research Hospital, Memphis
- Stuttering Foundation of America, Memphis

#### Seven Tennessee Senators and Representatives communicate with constituents through official YouTube channels:

Senators Lamar Alexander and Bob Corker, and Representatives John Duncan, Zach Wamp, Jim Cooper, Bart Gordon and Steve Cohen Google generated \$423 million of economic activity for Tennessee businesses, website publishers and non-profits in 2009.

#### Tennessee Advertiser Smart Furniture Chattanooga, TN 30 employees

www.smartfurniture.com

Smart Furniture is the industry leader in what it calls "design on demand" furniture and interiors, and prides itself on customer service. Founded by Stephen Culp in a professor's woodshop at Stanford University, Smart Furniture created its first patented designs and online



design tools nearly a decade ago. In 2001, Smart Furniture started using AdWords, Google's easy-to-use online advertising program, to attract new customers. To this day, Smart Furniture entrusts AdWords with an increasing share of its online sales and marketing. "We are able to reach new customers and assess new market segments easily using AdWords," says Stephen. "As a result, we grew revenues during the economic downturn in 2009, and are on pace to nearly double our revenue in 2010." And, he adds, "Sometimes marketing efforts are hard to measure. Our AdWords campaigns clearly and measurably work, and allow us to focus more on what we do best: making our customers very, very happy."





# Google in Texas | 2009

SEARCH & ADVERTISING

104,100

Total Number of Advertisers and Website Publishers

**\$3,181,440,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

160 Number of Non-Profit Recipients

#### **\$2,757,000** Amount Donated

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### **\$3,184,197,000** Total Economic Value

#### Select Google Grants Recipients:

- American Botanical Council, Austin
- American Heart Association, Dallas
- Bread of Life Homeless Project, Houston
- PrideRock Wildlife Refuge, Terrell
- Susan G. Komen Breast Cancer Foundation, Dallas

#### Governor Rick Perry and 24 Texas Senators and Representatives communicate with constituents through official YouTube channels:

Senators John Cornyn and Kay Bailey Hutchison, and Representatives Louie Gohmert, Ted Poe, Sam Johnson, Jeb Hensarling, John Culberson, Kevin Brady, Michael McCaul, Mike Conaway, Kay Granger, Mac Thornberry, Sheila Jackson Lee, Ron Paul, Silvestre Reyes, Chet Edwards, Randy Neugebauer, Lamar Smith, Pete Olson, Lloyd Doggett, Michael Burgess, Henry Cuellar, John Carter and Pete Sessions

#### Google's Office In Texas:

Over 50 full-time employees in Texas focus on sales and support for Google Enterprise applications.

Google Austin 9606 North MoPac Expressway Suite 400 Austin, TX

Google generated \$3.2 billion of economic activity for Texas businesses, website publishers and non-profits in 2009.

#### Texas Advertiser ANICO Direct League City, TX 20 employees www.anico.com

Michael Musselman insists he never intended to be an online guru. An actuary by trade, when he



first joined Houston area-based American National Insurance Company, Michael expected to work on experience and profitability studies. He was soon asked to help manage the company's online advertising for its direct marketing division, ANICO Direct. After an initially disappointing attempt at online marketing, Michael decided to try AdWords, Google's easy-to-use online advertising program, and started experimenting with setting up and running new advertising campaigns himself. Since its first campaign in 2006, AdWords has generated a larger percentage of ANICO Direct's revenue each year since. "As a company, we have a strong pedigree in television and direct mail advertising," explains Michael, "and were particularly impressed with how quickly AdWords had a positive impact on our business."



# Google in Utah | 2009

SEARCH & ADVERTISING

22,100

Total Number of Advertisers and Website Publishers

#### **\$644,340,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

20 Number of Non-Profit Recipients

#### **\$630,000** Amount Donated

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### **\$644,970,000** Total Economic Value

#### Select Google Grants Recipients:

- A Child's Hope Foundation, Springville
- Ascend: A Humanitarian Alliance,
- Holladay
- Tread Lightly!, Ogden

Governor Gary Herbert and all of Utah's Senators and Representatives communicate with constituents through official YouTube channels: Senators Bob Bennett and Orrin Hatch, and Representatives Rob Bishop, Jim Matheson and Jason Chaffetz Google generated \$645 million of economic activity for Utah businesses, website publishers and non-profits in 2009.

#### Utah Advertiser Batteryheads Logan, UT 5 employees

www.batteryheads.com

"We are a small business, but we don't have a small inventory," Scott Gibbons says, describing the scale of his company's product offerings. His company, Batteryheads, sells batteries and electronic accessories at affordable prices. To keep up with the demand for his products,



Scott looked for areas in the business that he could easily automate so that he could run the company with only a few employees. Scott turned to AdWords, Google's easy-to-use online advertising program, to help drive a steady flow of visitors to the website and increase revenue. Before AdWords, only about 150 visitors came to his site daily. With AdWords and a newly re-tooled website, he saw an increase in traffic almost immediately. Today, Batteryheads sees around 1,000 visits to its website a day. "We've grown 50 percent per year for the past three years," Scott says. "AdWords has been successful in driving customers to our site who are purchasing our products."



# Google in Vermont | 2009

SEARCH & ADVERTISING

3,600

Total Number of Advertisers and Website Publishers

### \$79,240,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

20 Number of Non-Profit Recipients

#### **\$447,000** Amount Donated

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### TOTAL **\$79,687,000** Total Economic Value

#### Select Google Grants Recipients:

- Global Health Council, White River Junction
- International Professors Project, Proctor
- New England Center for Circus Arts, Brattleboro

#### Vermont's Senators and Representative communicate with constituents through official YouTube channels:

Senators Patrick Leahy and Bernie Sanders, and Representative Peter Welch



Google generated \$80 million of economic activity for Vermont businesses, website publishers and non-profits in 2009.

#### Vermont Advertiser Vermont Teddy Bear Company Shelburne, VT

200 employees www.vermontteddybear.com

Founded in 1981, the Vermont Teddy Bear Company got its start when John Sortino searched for the perfect teddy bear for his son. Unable to find a personalized bear made in the U.S., John decided to make his own. What began as a very small venture – he sold teddy



bears from a peddler's cart – eventually turned into the nation's biggest and best-known teddy bear company. In 2002, Vermont Teddy Bear Company turned to AdWords, Google's easy-to-use online advertising program, when they wanted to expand their presence on the Internet. The company already did a lot of traditional advertising via television, radio, and catalogs, and with AdWords, it was able to make sure that customers who saw its traditional ads could easily find them when they went online to find "that teddy bear company." AdWords has been especially useful to the company during the holidays, helping them attract new customers in the market for a personalized gift, says Liz LaVallee, digital marketing manager. She also notes that last year more than 20 percent of their holiday shoppers came from AdWords, adding, "It helps us ensure that we have a presence online where customers are looking for our products."



# Google in Virginia | 2009

SEARCH & ADVERTISING

39,400

Total Number of Advertisers and Website Publishers

### \$955,710,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

140 Number of Non-Profit Recipients

#### **\$6,294,000** Amount Donated

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### **\$962,004,000** Total Economic Value

#### Select Google Grants Recipients:

- Conservation International, Arlington
  EQUI-KIDS Therapeutic Riding
- Program, Virginia Beach
- National Center for Missing & Exploited Children, Alexandria
- National Wildlife Federation, Reston
- Operation Smile, Norfolk

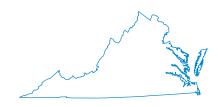
#### Governor Bob McDonnell and 12 Virginia Senators and Representatives communicate with constituents through official YouTube channels:

Senators Mark Warner and Jim Webb, and Representatives Rob Wittman, Glenn Nye, Bobby Scott, Randy Forbes, Tom Perriello, Bob Goodlatte, Eric Cantor, Rick Boucher, Frank Wolf and Gerry Connolly

#### Google's Office In Virginia:

Over 40 full-time employees in Virginia focus on engineering and sales for Google Enterprise applications.

Google Reston 1818 Library Street, Suite 400 Reston, VA



Google generated \$962 million of economic activity for Virginia businesses, website publishers and non-profits in 2009.

#### Virginia Advertiser Carrot Top Clothes Hampton, VA www.carrottopclothes.com

Just after Brooks Lively had her second child, she opened Hamptonbased Carrot Top Clothes early 2007. Her idea came from her



observation, when shopping for her first child, that she wasn't able to find clothes in the particular styles she liked. She counted herself among a long list of "frustrated moms who want to love the clothes they buy for the child they love so dearly." As a former retail buyer with eight years of experience, Brooks decided to start her own child clothing company online, giving her the stay-at-home flexibility she had always wanted. Since the beginning, Brooks has used AdWords, Google's easy-to-use online advertising program, to find customers looking for her brand of "traditional southern clothing with a fun twist." Although she originally intended the website as a hobby, it is now responsible for driving 25 percent of the family's annual income. Brooks spends about \$500 a month advertising through AdWords, and credits the program with driving the majority of their online business. And, she notes, "AdWords is especially useful for new businesses. It has allowed us to create a customer base, and now we have returning customers."



# Google in Washington | 2009

SEARCH & ADVERTISING

44,700

Total Number of Advertisers and Website Publishers

**\$2,804,600,000** Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

140 Number of Non-Profit Recipients

#### **\$3,140,000** Amount Donated

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### **\$2,807,740,000** Total Economic Value

#### Select Google Grants Recipients:

- ArtRod, Tacoma
- Community Voice Mail, Seattle
- International Snow Leopard Trust, Seattle
- Tronie Foundation, Olympia

#### Google Offices In Washington:

Over 600 full-time employees focus on engineering research and development related to Google's core search and advertising platforms, Google infrastructure and applications such as Google Maps. Employees also focus on advertising sales for travel and retail customers.

Google Kirkland 747 Sixth Street South Kirkland, WA

#### **Google Seattle**

Waterside Building 651 North 34th Street Seattle, WA



Google generated \$2.8 billion of economic activity for Washington businesses, website publishers and non-profits in 2009.

# Washington Advertiser Totally Chocolate Blaine, WA

120 employees www.totallychocolate.com

For the past 20 years, Totally Chocolate has taken the best Belgian chocolate and worked wonders with it. The company creates custom gifts for a wide variety of businesses, engraving corporate logos, photos, and just



about anything else into fine chocolate. Kenneth Strong, Totally Chocolate's president and CEO, personally manages the company's AdWords campaigns because of their importance to his business. Kenneth especially values the flexibility AdWords gives him to start, stop, or modify campaigns by the hour, and likens it to having a "gas pedal and a brake at our full disposal" to run special campaigns for holidays and to market limited-stock items. Kenneth has also been able to generate "huge online growth" during what he says was expected to be a tough year. "We have a clear view of what's going on by the hour and can play around to drive it in favorable directions," Kenneth observes. "Our return on investment on AdWords compared to direct mail campaigns is about ten-fold, and I fully intend to ramp up further this year."

# Eight Washington Senators and Representatives communicate with constituents through official YouTube channels:

Senators Maria Cantwell and Patty Murray, and Representatives Jay Inslee, Doc Hastings, Cathy McMorris Rodgers, Norm Dicks, Dave Reichert and Adam Smith



\* Note: The total value that U.S. Google advertisers and website publishers received in 2009 is the sum of the economic impact of Google Search, AdWords and AdSense. The value of Google Search and AdWords for businesses is the profit they receive from clicks on search results and ads minus their cost of advertising, estimated as \$8 profit for every \$1 spent. This formulation is derived from two studies about the dynamics of online search and advertising, Hal Varian's "Online Ad Auctions," (*American Economic Review*, May 2009) and Bernard Jansen and Amanda Spink, "Investigating customer click through behaviour with integrated sponsored and nonsponsored results," (*International Journal of Internet Marketing and Advertising*, 2009). The economic impact of AdSense is the estimated amount Google paid to website publishers in 2009 for placing our ads next to their content. Please note that these estimates do not allow for perfect reconciliation with Google's GAAP-reported revenue. For more information about methodology, visit: www.google.com/economicimpact/methodology.html

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### Google in West Virginia | 2009

SEARCH & ADVERTISING

**3,400** Total Number of Advertisers

and Website Publishers

#### \$40,050,000 Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

10 Number of Non-Profit Recipients

#### **\$168,000** Amount Donated

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#### TOTAL \$40,218,000 Total Economic Value

#### Select Google Grants Recipients:

- Appalachian Trail Conservancy, Harpers Ferry
- EdVenture Group, Morgantown
- Future Generations, Franklin

#### Three West Virginia Senators and Representatives communicate with constituents through official YouTube channels:

Senator Jay Rockefeller and Representatives Shelley Capito and Nick Rahall



Google generated \$40 million of economic activity for West Virginia businesses, website publishers and non-profits in 2009.

#### West Virginia Advertiser OVIS Millwood, WV www.ovisonline.com

Chip Wimbauer owns OVIS, a 20-year-old cabinet hardware and woodworking supplier based in Millwood. OVIS sells to professionals, hobbyists and homeowners alike. When the company started accepting orders online, it was a regional distributor



facing competitive pressures from much larger suppliers. Ten years after launching a website, the company now does all of its sales and transactions online. Chip attributes much of his company's online success to AdWords, Google's easy-to-use online advertising program, which he uses to attract new customers. "It's made running our company much simpler and much more profitable," says Chip, adding that he has increased his spending on AdWords ten-fold in the past six years. "We went from a distributor that serviced a 100-mile radius to a distributor that covers all of the U.S., and now we do about as much business in Hawaii as we do in our own state." Chip says he has tried other forms of advertising such as placing ads in hobbyist magazines, but that the results are never as good as AdWords. "We've never found anything that can generate the return on investment that AdWords can." Best of all, Chip says, "AdWords is the best way for a small business to compete and look like a big company. It's easy to manage, and it works." And, he adds, "Due to record sales in January, March and April, we just added a new employee."



## Google in Wisconsin | 2009

SEARCH & ADVERTISING

19,900

Total Number of Advertisers and Website Publishers

### \$536,420,000

Economic Value Received by Advertisers and Website Publishers\*

GOOGLE GRANTS

30 Number of Non-Profit Recipients

#### \$670,000 Amount Donated

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### **\$537,090,000** Total Economic Value

#### Select Google Grants Recipients:

- A Greater Gift, Madison
- Association of Family and Conciliation Courts, Madison
- Ecological Internet, Green Bay
- Midwest Renewable Energy Association, Custer

#### Governor Jim Doyle and all of Wisconsin's Senators and Representatives communicate with constituents through official YouTube channels:

Senators Russ Feingold and Herbert Kohl, and Representatives Paul Ryan, Tammy Baldwin, Ron Kind, Gwen Moore, Jim Sensenbrenner, Tom Petri, David Obey and Steve Kagen

#### Google's Office In Wisconsin:

Employees in Wisconsin focus on hardware and systems software engineering related to improving the performance, utilization and energy efficiency of Google's datacenters.

Google Madison 301 S. Blount Street, Suite 301 Madison, WI



Google generated \$537 million of economic activity for Wisconsin businesses, website publishers and non-profits in 2009.

#### Wisconsin Publisher **EzineArticles.com** Green Bay, WI www.ezinearticles.com

Founded in 1999 by Christopher Knight, EzineArticles.com is a leading distribution platform that allows experts to upload original articles



to share their knowledge, and receive traffic back to their websites and businesses in return. Newsletter writers and distributors are then able to use these articles to supplement their content for free, and thus help their readers be better informed. Christopher and his team have built the site to feature hundreds of thousands of quality articles written by more than 250,000 experts, with over 1 million unique visitors daily. To capitalize on this traffic, earn money to support his team's efforts, and keep the site free for its members, Christopher uses Google AdSense to place relevant ads next to the articles and content. He has tried other advertising solutions, but finds that Google is able to deliver more advertisements and more variety. "Google AdSense gives me more unique ads per page than any other program," he explains. "Because of the rich inventory of ads it delivers, AdSense helps us earn income on our site better than I ever could by recruiting advertisers on my own, especially the long tail of content that makes up our ad inventory." While he doesn't disclose specific revenues, Christopher says his readers actively engage with the ads on the site. "AdSense lets our team focus on editorial and making our sites better and faster," he says. "We can obsess about the user experience because we don't have to obsess about ad revenues."



### Google in Wyoming | 2009

SEARCH & ADVERTISING

**1,600** Total Number of Advertisers and Website Publishers

**\$24,140,000** Economic Value Received by

Advertisers and Website Publishers\*

GOOGLE GRANTS

Number of Non-Profit Recipients

\$1,000 Amount Donated

τοται

### **\$24,141,000** Total Economic Value

#### Select Google Grants Recipients:

CLIMB Wyoming, Cheyenne
Grand Teton National Park Foundation, Moose

Wyoming Senator John Barrasso and Representative Cynthia Lummis communicate with constituents through official YouTube channels. Google generated \$24 million of economic activity for Wyoming businesses, website publishers and non-profits in 2009.

#### Wyoming Advertiser Sierra Trading Post Cheyenne, WY 600 employees

www.sierratradingpost.com

Founded 25 years ago in Cheyenne, Sierra Trading Post purchases overstock clothing from major



brands and resells it to customers, passing on the savings. In 1999, the company built its first website, SierraTradingPost.com, and three years later turned to AdWords, Google's easy-to-use online advertising program, to bring in more customers. Since then, AdWords has helped attract more than 150,000 customers to the company's website each month. "The best thing about AdWords is how easy the tools are to use," says Bert Adam, search marketing manager for Sierra Trading Post. "It's easy to tell how AdWords affects our bottom line."



